VARUN GROVER

George and Boyce Billingsley Endowed Chair and Distinguished Professor
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EDUCATION

Ph.D. in MIS, University of Pittsburgh, 1990
M.B.A., Southern Illinois University, 1985
B.Tech. (Electrical Engineering), Indian Institute of Technology, New Delhi, 1982

EXPERIENCE

2021-present *Chaired Full Distinguished Professor* (George and Boyce Billingsley Endowed Chair and Distinguished Professor), Walton College of Business, University of Arkansas

2017-2021 *Chaired Full Distinguished Professor* (David D. Glass Endowed Chair and Distinguished Professor), Walton College of Business, University of Arkansas

2002-2017 *Chaired Full Professor* (William S. Lee Distinguished Professor of Information Systems), College of Business & Behavioral Sciences, Clemson University

1998-2001 *Chaired Full Professor* (Business Partnership Foundation Professor (Endowed) and Distinguished Faculty Researcher (Awarded)), The Moore School of Business, University of South Carolina

1994-1997 *Associate Professor (tenured)*, College of Business Administration, University of South Carolina

1989-1993 *Assistant Professor*, College of Business Administration, University of South Carolina

1988-1989 *Lecturer*, Katz Graduate School of Business, University of Pittsburgh,

1985-1988 *Graduate Research Assistant*, Katz Graduate School of Business, University of Pittsburgh

1983-1985 *Graduate Research Assistant*, Graduate School of Business, Southern Illinois University

1982-1983 *Marketing Analyst*, Hindustan Computers Limited (HCL), System Services, *Associate Editor, Dataquest*

RESEARCH ACTIVITIES

My work follows a behavioral approach and generally focuses on the role of IT/IS and digitization in creation of value at all levels. Most of my emphasis has been on IS value, IS strategy, e-business, KM, reengineering, and innovation. More recently, my work focuses on the concept of digital/AI (ontologically) and its effects on the individual (identity, stress) and the organization (transformation, culture). I also take an interest in introspective work on the IS field and its welfare. While my work employs a positivist epistemology, it is not locked into one philosophy or even methodology. I have conducted field surveys, experimental designs, structured interviews, content analysis, secondary data analyses (e.g., strategic group analysis, event studies), field experiments, and modeling. Most of my work has been published in major refereed journals, and I co-edited three books on IT and process change. I have been fortunate enough to have received a number of research awards and have been consistently recognized as the 1st, 2nd, or 3rd most productive researcher in widely recognized major (A level) IS journals (e.g., *MIS Quarterly, Journal of MIS, Information Systems Research*) in ten independent published studies and the 2nd most influential researcher based on citation impact in a recent study. Since 1990-today, I am the 2nd most published researcher in the prestigious AIS "Basket of 6" journals. I have also served in prominent roles at national conferences (e.g., ICIS, DSI, AIS) and have been (and am) involved in leadership roles (e.g., Senior Editorship) in numerous premier journals.

The lists below represent a fairly banal presentation of this work.

Major Journals with Multiple Publications (# of publications):

AIS Basket Journals	Other Major Journals
MIS Quarterly (21)	*Journal of Operations Management (5)*
Information Systems Research (9)	*Decision Sciences Journal (15)*
Journal of Management Information Systems (29)	*Communications of the AIS (15)*
Journal of the Association for Information Systems (21)	*International Journal of Information Management (8)*
European Journal of Information Systems (8)	*MIS Quarterly Executive (4)*
Information Systems Journal (5)	*Communications of the ACM (7)*
Journal of Information Technology (7)	*IEEE Transactions on Engineering Management (7)*
Journal of Strategic Information Systems (6)	*Database for Advances in Information Systems (8)*
Information & Management (25)	*International Journal of Production Research (2)*
Decision Support Systems (4)	*California Management Review (1)*
	OMEGA: Int'l Journal of Management Science (8)

REFEREED JOURNAL ARTICLES (Chronological)

- With F. Soh Noume., "Mobile App Startups and New App Entry Threats: The Role of Signaling," **Journal of Management Information Systems** (JMIS) (forthcoming)

- When Benchmarks Invert: Rethinking Human Value in the Age of AI, **Journal of Information Technology Case and Application Research** (JITCA), 2025 (forthcoming)

- With H. Cavusoglu, I. Banbasat, "A Theory of Strategic IT Unavailability," **Information Systems Research** (ISR) (forthcoming)

- With F. Soh Noume, P. Setia, "Dynamics of Openness in Mobile Platforms: Understanding the Impact of Third-Party Apps User Data Sharing on Their Performance," **MIS Quarterly** (MISQ) (forthcoming)

- With Iris Junglas, Noel Carroll, Blake Ives, Bill Kettinger, Hope Koch, Martin Mocker, Fred Niederman, Gabe Piccoli, Federico Pigni, Jeff Proudfoot, Rick Watson, "Generative AI and Doctoral Education in Information Systems: An Editorial Reflection," **MIS Quarterly Executive,** 24(3), Article 2, 2025.

- With S. Lokuge, D. Sadera, S. Sarkar, "Orchestrating Digital Technologies with Incumbent Enterprise Systems for Attaining Innovation," **Information & Management** (I&M), 62(1), 2025, #104066.

- With D. Jiang, X. Zhan, H. Sun, "Fashionable Consumer Technology, IT Fashion, and Consumer Behavior." **Information Systems Research** (ISR), 36(3), 1293-1313.

- With F. Soh Noume, P. Setia, "Opening First-Party Apps Resources: Empirical Evidence of Free-Riding," **Information Systems Research** (ISR), 36(2), 2025, 1228-1241

- With F. Soh Noume, "Mobile App Startups and New Entry Threats: The Role of Performance Signals," **Journal of the Association of Information Systems** (JAIS), 26(1), 2025, 221-248.

- "Pivot Points for Generative AI in a Global World," (Editorial), **Journal of Global IT Management**, 27(4), 2024, 255-259.

- With H. Nikkhah, "Strategizing Responses to Data Breaches: Effective Stakeholder Communication Contingent on the Perceived Organizational Responsibility," **Journal of Management Information Systems** (JMIS), 41(4), 2024, 1042-1077

- With A. Kar, W. He, F. C. Payton, A. S. Al-Busaidi, and Y. Dwivedi, "How Could Quantum Computing Shape Information Systems Research – An Editorial Perspective And Future Research Directions," **International Journal of Information Management**, Vol.80, 2025, 1-9, (#102776)

- With N. Bandodkar, "Knowing What to Acquire in the Digital Technology Industry: Balancing Exploitation and Exploration for Superior Performance," **Journal of the Association of Information Systems** (JAIS), 25(6), 2024, 1628-1685

- With H. Nikkhah, R. Sabherwal, "Post hoc Security and Privacy Concerns in Mobile Apps: the Moderating Roles of Mobile Apps' Features and Providers" **Information & Computer Security**, 32(1), 2024, pp.1-37

- With K. Craig, J. Thatcher, "Integrating the Perceptions that Cause Resistance to IT: Expanding the Nomological Network of the IT Identity Threat," **Journal of Information Technology Case and Application Research**, 26(1), 2024, pp.35-69.

- With G. Piccoli, J. Rodriguez, "Digital Transformation Requires Digital Resource Primacy: Clarification and Future Research Directions," **Journal of Strategic Information Systems** (JSIS), 33(2), 2024, Article 101835

- With R. Sabherwal, "The Societal Impacts of Generative Artificial Intelligence: A Balanced Perspective," Editorial Essay in Special Issue on AI for Knowledge Creation, Curation, and Consumption in Context, **Journal of the Association of Information Systems** (JAIS), 25(1), 2024, pp.13-22.

- With M. Al Marzouq, J. Thatcher, R. Klein, "An Empirical Examination of Newcomer Contribution Costs in established OSS Communities: A Knowledge-Based Perspective," **Internet Research**, 34(3), 2024, pp.665-689

- With A. Balapour, R. Sabherwal, "The Relationship Between Immersive Experience and Shelf Life of Mobile Apps: An Empirical Study of a Gaming Application," **Journal of Systems and Information Technology,** 25(4), 2023, pp.364-394.

- (Editorial) "Will AI-Generated Intellectual Capital Create Broader Wealth Or Wealth For The Few," **Journal of Intellectual Capital,** 24(5), 2023, pp.1077-1078

- With F. Soh Noume, "The Foreignness Liability for Mobile App Startups: Examining Performance in the Context of Consumer and Investor Cultural Distances," **Journal of Management Information Systems** (JMIS), 40(4), 2023, pp.1202-1236.

- With S. Lu, S. Tseng, D. Weathers, "How Product Review Voting is Influenced by Existing Votes, Consumer Involvement, Review Valence, and Review Diagnosticity," **Decision Support Systems** (DSS), 172, #113981, 2023

- With Y.K. Dwivedi, et al. (Opinion Paper), "So What if ChatGPT Wrote It?" Multidisciplinary Perspectives on Opportunities, Challenges and Implications of Generative Conversational AI For Research, Practice And Policy, **International Journal of Information Management** (IJIM), 71, (a#102642), 2023.

- With E. Mekhala, D. Sedera, D. Seneviratne, and B. Sooriyapperuma. "Shooting 'Yohani' to Global Stardom: A Teaching Case of Social Media Strategy of a Top-10 YouTuber." **Communications of the Association for Information Systems** (CAIS), 52, 2023, pp.500517.

- With K. Lyytinen, "Not Only Data: The Necessity of Abstract Thinking to Make Sense of Digital Phenomena," **Journal of Information Technology** (JIT), 38(1), 2023, pp.74–78.

- With C. Maier, J. Thatcher, Y. Dwivedi, (Editorial), "Cross-sectional Research: A Critical Perspective, Use Cases, and Recommendations for IS Research," **International Journal of Information Management** (IJIM), 70, 2023.

- With K. Lyytinen, Response: "Innovative Theory in the Digital Age: Clarifying Our Positions," **Journal of Information Technology** (JIT), 38(1), 2023, pp.79-82.

- With A. Baiyere, K. Lyytinen, S. Woerner, A. Gupta, "Digital-X: Charting a Path for Digital Themed Research," **Information Systems Research** (ISR), 34(2), 2023, pp.463-486.

- "Digital Agility: Responding to Digital Opportunities," **European Journal of Information Systems** (EJIS), 31 (6), 2023, pp.709-715.

- With K. Lyytinen, "The Pursuit of Innovative Theory in the Digital Age," **Journal of Information Technology** (JIT), 38(1), 2023, pp.45–59.

- With Y. Zhu, "Privacy in the Sharing Economy: Why Don't Users Disclose Their Negative Experiences?" **International Journal of Information Management** (IJIM), 67 (a#102543), December 2022.

- With M. Dinger, J. Thatcher, J. Tripp, "Workgroup Embeddedness and Professionalism Among IT Professionals: Impacts on Work-Life Conflict and Organizational Citizenship," **Journal of the Association for Information Systems** (JAIS), 23(5), 2022, pp.1295-1332

- With H. Nikkhah, "An Empirical Investigation of Company Response to Data Breaches," **MIS Quarterly** (MISQ), 46(4), 2022, pp.2163-2196.

- With D. Sedera, S. Lokuge, "Modern-day Hoarding: A Model for Understanding and Measuring Digital Hoarding." **Information & Management** (I&M), 56(3), 2022, pp.445-461.

- With D. Jiang, J. Jiang, J. London, H. Sun, "Everything Old Can Be New Again: Reinvigorating Theory Borrowing for the Digital Age," **MIS Quarterly** (MISQ), 46(4), 2022, pp.1833-1850.

- (Editorial) "The Dilemma of Social-Media and Polarization Around the Globe," **Journal of Global Information Technology Management,** (JGITM), 25(4), 2022, pp.261-265

- With G. Piccoli, J. Rodriguez, "Digital Strategic Initiatives and Digital Resources: Construct Definition and Future Research Directions," **MIS Quarterly** (MISQ), 46(4), 2022, pp.22892316.

- With N. Lee, E. Wang, "Inter-Organizational System Integration: Introducing Compromise as a Key Construct for Manufacturing Firms and Their Suppliers." **The DATABASE for Advances in Information Systems**, 53(4), 2022, pp.24-45.

- With Y. Fang, J. Zhou, "Managing Collective Enterprise Information Systems Compliance – A Social and Performance Management Context Perspective," **MIS Quarterly** (MISQ), 46(1), 2022, pp.71-100.

- With N. Bandodkar, "Does it Pay to have CIOs on the Board? Creating Value by appointing Clevel IT Executives to the Board of Directors," **Journal of the Association for Information Systems** (JAIS), 23(4), 2022, pp.838-888.

- With M. Carter, V. Reibenspiess, Y. Li, "IT Use and Identity: A Review and a Research Agenda," **Foundations and Trends in Information Systems**, 6(1), 2022, pp.1-93.

- With A. Lindberg, K. Lyytinen, "The Scholarly Impact of Exploitative and Explorative Knowledge in Top IS Journals," **Communications of the Association for Information Systems** (CAIS), 51(10), 2022, pp.210-233.

- With W. Pu, S. Tseng, "A Theoretical Perspective on Organizational Culture and Digitalization," **Information & Management** (I&M), 59(4), 103639, 2022.

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- With Frank Soh Noume, "Leveraging Mobile Platform Innovations: The Role of Distributed Sensemaking," **Journal of Management Information Systems** (JMIS), 39(2), 2022, pp.366394.

  With K. Lyytinen, "Platform Competition in the Digital Era: Overview and Research Directions," Editorial Article, **MIS Quarterly Executive** (MISQE), 21(1), 2022, pp.1-14.

- With P. Sharma, T. Chung, S. Daniel, "A Motivation-Hygiene Model of Open-Source Software Code Contribution and Growth," **Journal of the Association for Information Systems** (JAIS), 23(1), 2022, pp.165-195

- With S. Tams, J. Thatcher, M. Ahuja, "Grappling with Modern Technology: Interruptions Mediated by Mobile Devices Impact Older Workers Disproportionally," **Information Systems and e-Business Management**, 20(4), 2022, pp.635-655.

- With K. Lyytinen, "Special Issue Editorial: Strategies for Surviving and Thriving Within and Between Digital Platforms," **MIS Quarterly Executive** (MISQE), 20(4), 2021, pp. x-xv.

- With J. Burleson, J. Thatcher, H. Sun, "A Representation Theory Perspective on the Repurposing of Personal Technologies for Work-Related Tasks," **Journal of the Association for Information Systems** (JAIS), 22(6), 2021, pp.1556-1589.

- With H. Tian, J. Zhao, Y. Jiang, "The Differential Impact of Types of App Innovation on Customer Evaluation," **Information & Management** (I&M), 57(7), 2021.

- With F. Niederman, "The Quest for Innovation in IS Research: Recognizing, Stimulating, and Promoting Novel and Useful Knowledge," **Journal of the Association for Information Systems** (JAIS), 22(6), 2021, pp.1753-1782.

- With Franck Loic Soh Noume, "Effect of Release Timing of App Innovations based on Mobile Platform Innovations," **Journal of Management Information Systems** (JMIS), 37(4), 2020, pp.957-987.

- With R. Sabherwal, (Opinion) "Making Sense of the Confusing Mix of Digitalization, Pandemics and Economics," **International Journal of Information Management** (IJIM), 55, 2020, pp.1-5.

- With M. Carter, S. Petter, J. Thatcher, "IT Identity: A Key Determinant of IT Feature and Exploratory Usage," **MIS Quarterly** (MISQ), 44(3), 2020, pp.983-1021.

- With L. Kuai, J. Wei, Y. Zhu, "The Complexity of Establishing Causality in a Digital Environment: An Eye to the Future," (editorial essay, invited) **Journal of Information Technology Case and Application Research** (JITCA), 22(1), 2020, pp.3-7.

- With M. Carter, S. Petter, J. Thatcher, "IT Identity: A Measure and Empirical Investigation of its Utility to IS Research," **Journal of the Association for Information Systems** (JAIS), 21(5), 2020, pp.1313-1342.

- "Do We Need to Understand the World to Know It? Knowledge in a Big Data World," (editorial essay, invited) **Journal of Global Information Technology Management** (JGITM), 23(1), 2020, pp.1-4.

- With A. Lindberg, I. Benbasat, K. Lyytinen, "The Perils and Promises of Big Data Research in Information Systems," **Journal of the Association for Information Systems** (JAIS), 21(2), 2020, pp.268-291.

- With S. Tams, M. Ahuja, J. Thatcher, "Worker Stress in the Age of Mobile Technology: The Combined Effects of Perceived Interruption Overload and Worker Control," **Journal of Strategic Information Systems** (JSIS)**,** 29(1), 2020, pp.1-17.

- With R. Raman, "Studying the Multi-Level Impact of Cohesion Vs. Structural Holes in Knowledge Networks on Adaptation to IT-enabled Patientcare Practices" **Information Systems Journal** (ISJ), 30(1), 2020, pp.6-47.

- With E. Wang, N. C. A. Lee, "IOS Drivers of Manufacturer-Supplier Flexibility and Manufacturer Agility," **Journal of Strategic Information Systems** (JSIS), 29(1), 2020.

- With M. Carter, D. Jiang, "Fostering Virtuous Adaptation to Trends in Information Systems Research: A Riposte," **Journal of Information Technology** (JIT), 34(2), 2019, pp. 193-196.

- "Diversify Performance Metrics in Research: Thinking Within and Outside the Journal," **Communications of the Association for Information Systems** (CAIS), 45(9), 2019, pp.139145.

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- With K. Craig, J. Thatcher, "The IT Identity Threat: A Conceptual Definition and Operational Measure," **Journal of Management Information Systems** (JMIS), 36(1), 2019, pp.259-288.

- With M. Carter, D. Jiang, "Trends in the Conduct of IS Research," **Journal of Information Technology** (JIT), 34(2), 2019, pp.60-77 (Lead article – soliciting 5 response articles from Jarevenpaa, Te'eni, Lyytinen, Myers and Tiwana).

- "Surviving and Thriving in the Evolving Digital Age: A Peek into the Future of IS Research and Practice," **The DATABASE for Advances in Information System**s, 50(1), 2019, pp.25-34.

- With Sedera, D., Lokuge, S., "Organizational Readiness for Digital Innovation: Development and Empirical Calibration of a Construct," **Information & Management** (I&M), 56(3), 2019, pp.445-461.

  With R. Kohli, "Being Mindful in Digital Initiatives," **MIS Quarterly Executive** (MISQE), 17(3), 2018, pp.223-236.

- With R. Chiang, T.P., Liang, D. Zhang, "Creating Strategic Business Value from Big Data Analytics: A Research Framework," **Journal of Management Information Systems** (JMIS), 35(2), 2018, pp.388-423.

- With Dutchak, I., Tseng, S., "Winning Awards or Winning Citations: A Retrospective Look at the Consistency between Evaluative Metrics," **Communications of the Association for Information Systems** (CAIS), 42(20), 2018, pp.526-547.

- With Gerow, J., Thatcher, J., "Can Political Skill Enhance Business and IT Knowledge?" **Information Systems Management** (ISM), 34(2), 2018, pp.157-171.

- With R. Chiang, T.P., Liang, D. Zhang Co-Edited "Special Issue: Value of Big Data and Analytics" (Introductory Article), **Journal of Management Information Systems** (JMIS), 35(2), 2018, pp.383-387.

- With S. Tams, J. Thatcher, "Concentration, Competence, Confidence, and Capture: An Experimental Study of Age, Interruption-based Technostress, and Task Performance," **Journal of the Association for Information Systems** (JAIS), 19(9), 2018, pp.857-908.

- With D. Jiang, L. Jiang, "The Sphere of Influence of Information Systems Journals: A Longitudinal Study," **Communications of the Association for Information Systems** (CAIS), 41(7), 2017, pp.150-178.

- With Sedera, D., Lokuge, S., Sarkar, S., Sarkar, S., "Innovating with Enterprise Systems and Digital Platforms: A Contingent Resource-Based View," **Information & Management** (I&M), 53(3), 2017, pp.366-379.

- With K. Lyytinen, "Management Misinformation Systems: A Time to Revisit," **Journal of the Association for Information Systems** (JAIS), 18(3), 2017.

- With M. Carter, S. Tams, "When Do I Profit? Uncovering Boundary Conditions on Reputation," **Information & Management** (I&M), 54, 2017, pp.256-267.

- With J. Gerow, J. Thatcher, "Alignment's Nomological Network: Theory and Evaluation," **Information & Management** (I&M), 53(5), 2016, pp.541-553.

- With R. Purvis, S. Tams, R. Henry, S. Davis, J. McGregor, "The Impact of Residual Risk and Resultant Problems on Information Systems Development Project Performance," **Project Management Journal,** 47(4)4, 2016, pp.51-67.

- With M. Atapattu, D. Sadera, T. Ravichandran, "Customer's View of Agility: The Expectation – confirmation Theory Perspective," **Asia Pacific Journal of Information Systems**, 26(1), 2016, pp.80-108.

- With N. Bandodkar, "Factors Influencing the Extent of Co-Authorship in MIS Research: An Empirical Investigation," **Communications of the Association for Information Systems** (CAIS), 38(3), 2016, pp.84-105.

- With J. London, K. Craig, "A Historical Observation of the Intellectual and Institutional Structures of the Field," **Communications of the Association for Information Systems** (CAIS), 38(25), 2016, pp.432-476.

- With S. Tams, J. Thatcher, R. Pak, "Selective Attention as a Protagonist in Contemporary Workplace Stress: Implications for the Interruption Age," **Anxiety, Stress, & Coping** (ASC), 28(6), 2015, pp.663-686.

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- With M. AlMarzouq, J. Thatcher, "Taxing The Development Structure Of Open Source Communities: An Information Processing View," **Decision Support Systems** (DSS), 80, 2015, pp.27-41.

- With D. Weathers, S. Swain, "Can Online Product Reviews Be More Helpful? Examining Characteristics of Information Content by Product Type," **Decision Support Systems** (DSS), 79, 2015, pp.12-23.

- With M. Carter, "Me, My Self, and I(T): Conceptualizing Information Technology (IT) Identity and its Implications", **MIS Quarterly** (MISQ), 39(4), 2015, pp.931-957.

- "Are We Losing Out with Digitization?" **Journal of Information Technology Case and Application Research**, 17(1), 2015, pp.3-7 (Invited Editorial Essay).

- With K. Lyttinen, "New State of Play in IS Research: The Push To the Edge, **MIS Quarterly** (MISQ), 39(2), 2015, pp.271-296.

- With J. Gerow, J. Thatcher, "Six Types of IT-Business Strategic Alignment: An Investigation of the Constructs and Their Measurement, **European Journal of Information Systems** (EJIS), 24, 2015, pp.465-491.

- With P. Galluch, J. Thatcher, "Interrupting the Workplace: Examining Stressors in an Information Technology Context," **Journal of the Association for Information Systems** (JAIS), 16(1), 2015, pp.1-47.

  With S. Tams, J. Thatcher, "Modern Information Technology in an Old Workforce: Toward a Strategic Research Agenda," **Journal of Strategic Information Systems** (JSIS), 23(4), 2014, pp.284-304.

- With J. Gerow, J. Thatcher, P. Roth, "Looking Toward the Future of IT-Business Strategic Alignment through the Past: A Meta-Analysis," **MIS Quarterly** (MISQ), 38(4), 2014, pp.11591185.

- With S. Tams, A. Ortiz de Guinea Lopez de Arana, A., K. Hill, J. Thatcher, "NeuroIS – Alternative or Complement to Existing Methods? Examining the Holistic Effects of Neuroscience and Self-Reported Data" **Journal of the Association for Information Systems** (JAIS), 15(10), 2014, pp.723-753.

- "Value of IS Research: Let's Not Talk Crisis – but We Can Do Better," **Communications of the Association for Information Systems** (CAIS)**,** 34, 2014, pp.837-842.

- With C. Duan, N. Roberts, and N. Balakrishnan, "Firm Valuation Effects of the Decision to Adopt Relationally-Governed Business Process Outsourcing Arrangements," **International Journal of Production Research** (IJPR), 52(15), 2014, pp.4673-4694.

- With R. Sabherwal, R. Raman, R. Gokhale, "Information Politics: Strategies and Counterstrategies," **International Journal of Information Systems and Management**, 1(1/2), 2014, pp.3-36.

- "The Worlds of Academic Research, Media, Politics and Practice on IS Outsourcing: Musings of a Casual Observer, **Journal of Information Technology Case and Application Research**, 15(2), 2014 (Invited Editorial Essay).

- With R. Raman, A. Stubblefield, "What Affects Citation Counts in MIS Research Articles? An Empirical Investigation," **Communications of the Association for Information Systems** (CAIS), 34(75), 2014, pp.1435-1456.

- With R. Narayanaswamy, R. Henry, "Examining the Impact of Influence tactics in Information System Development project: A Control Loss Perspective," **Journal of Management Information Systems** (JMIS), 30(1), 2013, pp.191-226.

- "Muddling Along to Moving Beyond in IS Research: Getting From Good to Great," **Journal of the Association for Information Systems** (JAIS), 14(5), 2013, pp.274-282.

- With R. Kohli, "Revealing Your Hand: Caveats in Implementing Digital Business Strategy," **MIS Quarterly**, 37(2), 2013, pp.655-662.

- With K.S. Im, J. Teng, "Do Large Firms Become Smaller by Using Information Technology," **Information Systems Research** (ISR), 24(2), 2013, pp.470-491.

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    With E. Wang, J. Tai, "Examining the Relational Benefits of Improved Interfirm Information Processing Capability in Buyer-Supplier Dyads," **MIS Quarterly** (MISQ)**,** 37(1), 2013, pp.149173.

- With K. Schwaig, A. Segars and K. Fiedler, "A Model of Consumers' Perceptions of the Invasion of Information Privacy," **Information & Management** (I&M**)**, 50, 2013, p.1-12.

- With R. Kohli, "Co-Creating IT Value: New Capabilities and Metrics for Multi-firm Environments," **MIS Quarterly** (MISQ), 36(1), 2012, pp.225-232.

- "The Information Systems Field: Making a Case for Maturity and Contribution," **Journal of the Association for Information Systems** (JAIS), 13, Special Issue, 2012, pp.254-272.

- With S. Otim, Kevin Dow, Jeffrey Wong, "The Impact of Information Technology Investments on Downside Risk of the Firm: Alternative Measurement of the Business Value of IT," **Journal of Management Information Systems** (JMIS), 29, Summer, 2012, pp.159-194.

- With N. Roberts, "Leveraging IT Infrastructure to Facilitate Firm's Customer Agility and Competitive Activity: An Empirical Investigation," **Journal of Management Information Systems** (JMIS), 28(4), 2012, pp.231-270.

- With S. Otim, "Resolving Uncertainty And Creating Value From The Exercise Of E-Commerce Investment Options," **Information Systems Journal**, 22, 4, 2012, pp.261-287.

- With J. Lim, R. Purvis, "The Consumer Choice of E-Channels as a Purchasing Avenue: An Empirical Investigation of the Communicative Aspects of Information Quality," **IEEE Transactions on Engineering Management**, 59(3), 2012, pp.348-363.

- With N. Roberts, "Investigating Firm's Customer Agility and Firm Performance: The Importance of Aligning Sense and Respond Capabilities," **Journal of Business Research**, 65(5), May 2012, pp.579-585.

- With N. Roberts, P.Galluch, M. Dinger, " Absorptive Capacity and Information Systems Research: Review, Synthesis, and Directions for Future Research, **MIS Quarterly** (MISQ), 36(2), 2012, pp.625-648.

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- With M. Carter, J. Thatcher, "The Emerging CIO Role of Business Technology Strategist," **MIS Quarterly Executive**, 10(1), 2011, pp.19-29.

  With E. Karhanna, O. El Sawy, "Special Issue on 'New IS Leadership Roles in a Digital World,'" **MIS Quarterly Executive**, 10(4), 2011 (Editor's Comments).

  With K. Saeed, M. Malhotra, Inter-Organizational System Usage and Supply Chain Integration: An Empirical Assessment." **Decision Sciences**, 42(1), 2011, pp7-42.

- With R. Ayyagari, R. Purvis, "Technostress: Technological Antecedents and Implications," **MIS Quarterly**, 35(4), 2011, pp.831-858.

- With K. Saeed, W. Kettinger, S. Guha " Organizational Interventions and the Successful Implementation of Customer Relationship Management (CRM) System Projects," **Database: Advances in Information Systems,** 42(2), 2011, pp.9-31.

- With A. Muthitacharoen, P. Palvia, "Building a Model of Preferred Technology: The Case of Channel Choices," **Decision Sciences**, 42(1), 2011, pp.205-237.

- With J. Gerow, N. Roberts, J. Thatcher, "The Diffusion of Second Generation Statistical Techniques in Information Systems Research from 1990-2008," **Journal of Information Technology Theory and Applications**, 11(3), Article 2, 2010, pp.147-160.

- With S. Otim, "E-Commerce: A Brand Name's Curse," **Electronic Markets,** 20(2), 2010, pp.147-160.

- With S. Tams, "The Effect of an IS Article's Structure on its Impact," **Communications of the Association of Information Systems** (CAIS), 27(1) (August), 2010, pp.149-172.

- With G. Bhatt, A. Emdad, N. Roberts, "Building and Leveraging Information in Dynamic Environments: The Role of IT Infrastructure Flexibility as Enabler of Organizational Responsiveness and Competitive Advantage," **Information & Management** (I&M), 47(7-8), Dec 2010, pp.341-349.

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9. Quick Thoughts: Healthy Polarization and Good Bias
10. Quick Thoughts on (Mis)information Markets
11. Quick Thoughts on Digital Reality
12. Quick Thoughts on the Digital Wealth Gap
13. Quick Thoughts on Fake News and Real Data
14. Quick Thoughts on the Limits of Artificial Intelligence
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21. Quick Thoughts on the Value of Work Experience in an AI World
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30. Quick Thoughts on Whether We Can Ever Trust AI
31. Quick Thoughts on AI and the 80-20 Rule
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https://www.linkedin.com/in/varun-grover-0a44a03a/recent-activity/articles/

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Organizations: An Empirical Assessment of the Implications," **Proceedings of 2000 Decision Science Institute National Meeting, Orlando,** November, 2000

- Presented a Critique on: "The Quest for Competitive Agility: Redefining the Role of IT as an Options Generator" as a **Developmental Associate Editor for MIS Quarterly Workshop** in Oklahoma City on May 18, 2000. Critiqued 4 other projects as panelist on May 17-19.

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- With A. Segars, "The Relationship Between Organizational Characteristics and Information System Structure: An International Survey", **Proceedings of the 1995 Decision Science Institute National Meeting**, Boston, MA, 1995.

- With K.D. Fiedler, J.Teng, "Technology Architecture: Examining a Data Driven Model", **Proceedings of the First Association of Information Systems Conference**, August, 1995, Pittsburgh, PA.

- With A. Segars, "Radical and Incremantal Models of Telecommunications Adoption", **Proceedings of the First Association of Information Systems Conference**, August, 1995, Pittsburgh, PA.

- With J. Teng, M. Cheon, "The Information System Outsourcing Decision: Empirical Test of a Strategy-Theoretic Discrepency Model", **Proceedings of the 1994 Decision Science Institute National Meeting**, Honolulu, Hawaii, 1994

- With K. Fiedler, J. Teng, "An Examination of the Relationship Between Competitive Strategy and the Scope of Information Technology Enabled BPR", **Proceedings of the 1994 Decision Science Institute National Meeting**, Honolulu, Hawaii, 1994

- With M. Cheon, J. Teng, "Evolution, Trend and Current Status of IS Outsourcing", **Proceedings of the Decision Science Institute National Meeting**, Wash, D.C., 1993

- With A. Segars, W. Kettinger, "Strategic Uses of Information Technology: A Longitudinal Analysis of Organizational Strategy and Performance", **Proceedings of the 1993 Decision Science Institute National Meeting**, Washington, D.C., 1993

- With M. Cheon, J. Teng, "A Contingency Model of Outsourcing Information Systems Functions", **Proceedings of the Second International Decision Science Institute Conference**, Seoul, 1993.

- With S. Jeong, William J. Kettinger, C. Lee, S. Simon, "An Examination of Managerial Roles of the Chief Information Officer," **Proceedings of 1992 Decision Sciences Institute National Meeting**, San Francisco, 1992.

- With James T.C. Teng, "Factors Contributing to the Successful Implementation of Customer-Based Inter-Organizational Systems," **Proceedings of 1992 Decision Sciences Institute National Meeting**, San Francisco, 1992.

- With Manoj K. Malhotra, Daniel C. Steele, "Identifying Important Manufacturing Issues," **Proceedings of 1992 Decision Sciences Institute National Meeting**, San Francisco, 1992.

- With G. Premkumar, "The Effects of Environmental Dynamism and Complexity on Individual Scanning Behavior," **Proceedings of the 21st Annual Decision Sciences Institute Conference**, San Diego, November 1990.

- With William R. King, E. H. Hufnagel, "Strategic Systems: What Is Really Being Done?," **Proceedings of Proceedings of the Joint International Symposium on Information Systems**, Sydney, Australia, March 1988.

- With W. R. King, E. H. Hufnagel, "Seeking Competitive Advantage Using Information-Intensive Strategies," **Proceedings of the NYU Symposium on Information Technology and Strategic Management**, June 1986.

- With K. Krishnan, Presentation, "Interorganizational Marketing Information Systems: A Strategic Framework," **The International Academy of Management and Marketing**, Detroit, MI, April 11-14, 1991 (unpublished presentation)

- With W. R. King, "Organizational Factors Influencing the Strategic Management of Information Technology," **Managing Information for Competitive Advantage, University of Illinois, Urbana,** November 13-15, 1986 (unpublished presentation)

CITATION ANALYSIS

According to Google Scholar, which is the most recognized source for citation metrics, Varun Grover has been cited around 68,000 times, with an h-index of 109 (a metric of a researcher's cumulative impact). 14 of his papers have over 1000 citations each, 31 have over 500, 72 have over 200 citations, 116 of his papers have received over 100 citations each, and 157 have received over 50 citations each as of 01/03/2026.

GRANTS/FUNDED RESEARCH (*w/overhead)

Year	Amount	Role	Topic	Source
1993	$729	Co-Investigator	"Strategic and Tactical POM Issues in the 1990s: A Delphi Study,"	Competitive Grant, University of South Carolina, Research and Productive Scholarship Faculty Grant
1992-93	$28, 434*	Chief Investigator of team project	"Applying Information Technology to Enhance Organizational Effectiveness in a Global Environment"	Center for International Business Educational Research, US Department of Education, University of South Carolina
1993	$497	Co-Investigator	"An Empirical Examination of the Make-or-Buy Software Development Strategies"	Competitive Grant, University of South Carolina, Research and Productive Scholarship Faculty Grant
1993-94	$31, 855*	Chief Investigator of team project	"Applying Information Technology to Enhance Organizational Effectiveness in a Global Environment"	Center for International Business Educational Research, US Department of Education, University of South Carolina
1994-95	$28, 470*	Chief Investigator of team project	"Applying Information Technology to Enhance Organizational Effectiveness in a Global Environment"	Center for International Business Educational Research, US Department of Education, University of South Carolina
1995-96	$26,300*	Chief Investigator of team project	"Information Technology, Innovation And Productivity: Facilitating Competitiveness In A Global Environment"	Center for International Business Educational Research, US Department of Education, University of South Carolina
1996-97	$26,300*	Chief Investigator of team project	Information Technology, Innovation And Productivity: Facilitating Competitiveness In A Global Environment."	Center for International Business Educational Research, US Department of Education, University of South Carolina
1997-98	$24,600*	Chief Investigator of team project	Investment in IT Infrastructure and National Productivity.	Center for International Business Educational Research, US Department of Education, University of South Carolina
1998-99	$6,000	Chief Investigator of team project	Information Technology and Inter-organizational Relationships in Global Markets	Center for International Business Educational Research, US Department of Education, University of South Carolina

1998-99	$18,000*	Chief Investigator of team project	Market Structures and InterOrganizational Relationships in the Information Age	Center for International Business Educational Research, US Department of Education, University of South Carolina
1999-00	$2,500	Chief Investigator of team project	Information Technology and Inter-organizational Relationships in Global Markets	Center for International Business Educational Research, US Department of Education, University of South Carolina
1999-00	$4,000	Chief Investigator of team project	Market Structures and InterOrganizational Relationships in the Information Age	Center for International Business Educational Research, US Department of Education, University of South Carolina
1999-00	$39,400	Chief Investigator of team project	Predicting Repeat Website User Intentions	Government Commission on Higher Education (pending)
2000-01	$6,000	Chief Investigator of team project	Information Technology and Inter-organizational Relationships in Global Markets	Center for International Business Educational Research, US Department of Education, University of South Carolina
2001-02	$3,500	Chief Investigator of team project	Information Technology and Inter-organizational Relationships in Global Markets	Center for International Business Educational Research, US Department of Education, University of South Carolina
2008	$2,900	Chief Investigator of team (w/N. Roberts) project	Information Technology, Agility and Competitive Activity	CBBS Summer Grant, Clemson University
2008	$7,500	Chief Investigator of team (w/P. Galluch) project	Finding Technological Solutions to Stressors in the Workplace	Creative Inquiry Grant, Clemson University
2003-2016	$143,000	W.S. Lee Endowed Chair Fund	Projects on IT and Organizational Effectiveness	Duke Energy Endowment
2017-2020	$20,000	David D. Glass Endowed Chair Fund	Projects on Individual and Organizational Digital Impacts	Walmart Endowment

RECOGNITION, HONORS, AND AWARDS

2025   **World Scientist and University Rankings.** Ranked #2 (out of 961) in the University of Arkansas, #3511 (out of 447,457) in the USA, and #7,721 (out of 2,393,006) in the World. AD Scientific Index. (https://www.adscientificindex.com/scientist/varun-grover/174078)

2024   **United States Leader Award.** Ranked 46th in the world and 29th in the US in the 2024 Edition of 8541 top scientists in Business and Management published by prestigious Research.com (see https://research.com/scientists-rankings/business-and-management)

2024 Ranked by Elsevier as the **top 2% of scientists** in the world based on Scopus data (among seven faculty from Walton)

2024   Ranked by ScholarGPS as a **Highly Ranked Scholar™** - Lifetime based on ranking in the top 0.05 % of all scholars due to their lifetime scholarly contributions in the following four categories: Overall (All Fields), with respect to their specific Field, with respect to their specific Discipline, and with respect to all Specialties with which they are associated. Over 30 million scholars are ranked. https://scholargps.com/scholars/46628582715056/varun-grover

2024 **Ranked in the top 5** of AIS Scholars in the 2024 update of the University of Arizona's h-index ranking with a h-index of 103. The top 4% of AIS members (with an h-index>30) were ranked. https://eller.arizona.edu/sites/default/files/2024-04/AIL-H-Index_MIS_January2024.pdf

2023   The October 2023 "Updated science-wide author databases of standardized citation indicators" **ranked 6th in the Information Systems discipline (out of 17, 784 authors)** in the multidisciplinary study of 174 sub-fields by Stanford University that uses a standardized composite metric to compare 7 million scientists across all disciplines. Ioannidis, John P.A. (2023), DOI: 10.17632/btchxktzyw.6

2023 **Arkansas Alumni Association's Award for Research,** University wide top research award for "relentless pursuit of excellence in research"

2023   Awarded the Walton College of Business **Outstanding All Around Faculty** Award

2023   **Journal of AIS 2022 Best Paper Award.** Honorable Mention for "Does it Pay to Have CIOs on the Board? Creating Value by Appointing C-Level IT Executives to the Board of Directors"

2022   **Ranked in the top 6** of AIS Scholars in the 2022 update of the University of Arizona's h-index ranking with a h-index of 98. The top 4% of AIS members (with an h-index>30) were ranked. https://eller.arizona.edu/sites/default/files/AIL-H-Index_MIS_March2022.pdf

2022   **Ranked 37th in the world and 24th in the US** in the 2022 Edition of 7819 top scientists in Business and Management published by prestigious Research.com (see https://research.com/scientists-rankings/business-and-management)

2021   **Ranked 6th in the Information Systems discipline (out of 17,971 authors) and 5,225 (out of the top 2%, i.e., 186,177 authors),** in the multidisciplinary study by Stanford University that uses a standardized composite metric to compare 7 million scientists across all disciplines. Baas, Jeroen; Boyack, Kevin; Ioannidis, John P.A. (2021), Original data August 2021. Data-update in Nov. 202. "Updated science-wide author databases of standardized citation indicators", Mendeley Data, V3, doi: 10.17632/btchxktzyw.3

2021   Awarded the Walton College of Business **Faculty Excellence in Research Award**.

2020　Awarded the **AIS LEO Award** for lifetime achievement. This is the highest award in the IS field and given to select few "truly outstanding scholars who have made exceptional global contributions in the field of information systems."

2020　**2020 Outstanding Faculty Member** at the University of Arkansas for "achievement in student engagement, scholarship and research, innovation, and leadership development."

2019　Awarded **AIS Distinguished Member Cum Laude** (at ICIS 2019 in Munich) based on commitment to the Association for Information Systems.

2019　**Ranked #1** in a sociometric analysis in "An Analysis of the Most Published Authors and Most Cited Authors in the DATABASE for Advances in Information Systems," Vol. 50(1), 2019, 54-76.

2019　**Ranked in the top 5** of AIS Scholars in the 2019 update of the University of Arizona's h-index ranking with a h-index of 85. The top 4% of 4329 AIS members were ranked. Summary of study: https://ai.arizona.edu/sites/default/files/resources/h-index_mis_jan2019.pdf

2018　**Received the 2018 "Best Published Paper Award"** in the Organizational Communications and Information Systems (OCIS) Division of the Academy of Management for paper (with K. Lyytinen), "Management Misinformation Systems: A Time to Revisit," which was published in the Journal of the Association for Information Systems. The OCIS Division executive board selects the *four* best papers out of over 600 papers which were published in all top management, information systems and organizational communications journals this year.

2017　**Recognized in the top 5** of 400 prominent Management Information Systems (MIS) researchers in the 2017 update of the University of Arizona's h-index ranking. Also ranked 5th in 2015 study. A summary of this study can be found at https://ai.arizona.edu/sites/ai/files/resources/h-index_mis_2017-5_4.pdf

2017　**Recognized as the 3rd most frequently appearing author** in eleven high impact journals from 1977-2014 out of 11,204 authors. Ranked 5th in the three elite journals. See Everard, A; St. Pierre, K; and Heck, JL. (2017) "Contributors to the High-impact IS Journals (19772014): An Aid for Setting Research Standards," *Communications of the Association for Information Systems*: Vol. 40 , Article 4.

2016　Recipient of the **Stafford Beer Medal** for the best paper appearing in the *European Journal of Information Systems*. Awarded at the Annual Blackett Memorial Lecture in London in November 2016 (Co-Recipients: J. Gerow, J. Thatcher)

2015　**Ranked 5th in MIS Quarterly's 2015 Most Prolific Author List** (list of the 50 all-time most prolific authors)

2015　**Recognized in the top 5** of 400 prominent Management Information Systems (MIS) researchers in the 2015 update of the University of Arizona's h-index ranking. Also ranked 8th in 2010 study. A summary of this study can be found at https://ai.arizona.edu/sites/ai/files/MIS510/h-index-2015-04.pdf

2015　Awarded Runner-Up for the **2014 JSIS Best Paper Award**, for S. Tams, V. Grover, J. Thatcher, "Modern Information Technology in an Old Workforce: Toward a Strategic Research Agenda," *Journal of Strategic Information Systems*, Vol.23, No.4, 2014, pp.284-304.

2015　Awarded the College of Business & Behavioral Sciences' **2015 Senior Scholar Research Award for Excellence in Research**

2014 **Thompson Reuters' Web of Science awarded the Highly Cited Paper** designation to "Business Value of IT: An Essay on Expanding Research Directions to keep up with the Times," JAIS, 2008 (with R. Kohli). This indicates that it "received enough citations to place it in the top 1% of citations in the academic field of Computer Science based on the highly cited threshold for the field and publication year."

2013 **2013 Distinguished Alumni Award**, Indian Institute of Technology (IIT), New Delhi. Awarded at Convocation in November 2013.

2013 **Excellence in Graduate Teaching Award**, College of Business & Behavioral Sciences, Clemson University, 2013

2013 **Recognized in the top 10** of 400 prominent Management Information Systems (MIS) researchers in the 2012 update of the University of Arizona's h-index ranking. Also ranked 8th in 2010 study. A summary of this study can be found at http://ai.eller.arizona.edu/resources/h-Index.pdf

2013 Listed among **Highly Cited Researchers** from Thomson Reuters (list released in December 2013)

2012 **DATA BASE for Advances in Information Systems Best Paper Award** for 2011 for "The Successful Implementation of Customer Relationship Management (CRM) System Projects," (Vol.42, No.2, pp.9-31, with K. Saeed, W. Kettinger and S. Guha)

2012 **Alumni Award for Outstanding Achievement in Research**. This is Clemson University's highest honor for research.

2012 Clemson University Board of Trustees **Award for Faculty Excellence**

2012 **Decision Sciences Best Paper Award** for 2011 received for "Inter-Organizational System Usage and Supply Chain Integration: An Empirical Assessment," *Decision Sciences*, Vol. 42, No. 1, 7-42 (with K. Saeed, M. Malhotra). Cash Award of $2,000

2012 Selected for **2012 Edition of Who's Who in America**

2011 Received the **Leadership Development Award** from the Global Information Technology Management Association (GITMA). Awarded at the 12th Annual Conference in Las Vegas, Nevada.

2011 Awarded the College of Business & Behavioral Sciences' **Senior Scholar Research Award for Excellence in Research**

2011 Clemson University Board of Trustees **Award for Faculty Excellence**

2011 Association for Information Systems **Spotlight Award for Lifelong Service to AIS, ICIS and AMCIS**. Awarded at the International Conference for Information Systems (ICIS), St. Louis, Missouri, December 2010.

2011 Recipient of the **Association for Information Systems Fellow Award** for "outstanding contributions to the Information Systems discipline in terms of research, teaching and service at a global level. Fellows "are expected to be a role model and an inspiration to colleagues and students within the discipline. In addition, they should be capable of commanding the respect of individuals from outside the discipline."

2010 **Recognized as the 3rd most productive author** globally on business process management research, with the highest productivity in the behavioral science paradigm. Houy, C., Fettke,

P. and Loos, P., "Empirical Research in Business Process Management- Analysis of an Emerging Field of Research," *Business Process Management Journal*, Vol.16, No.4, pp.619-661.

2010   Clemson University Board of Trustees **Award for Faculty Excellence**

2009 **Recognized as the 3rd most influential scholar** based on the family of Hirsch Indices (sustained citation impact). Two hundred scholars were ranked based on impact in European and North American journals. Truex, D., Takeda, H., and Ceullar, M., "Assessing Scholarly Influence: Using the Hirsch Indices to Reframe the Discourse," *Journal of the Association for Information Systems*," Vol.10, No.7, pp.560-594.

2009   Clemson University Board of Trustees **Award for Faculty Excellence**

2009 **Recognized as the 4th most published researcher** (among 3,404 authors in 610 Universities in 48 countries) in the well regarded "basket of top 6 IS journals." Also ranked 5th in both the "top 9 journals" and the "top 3 journals" listings. Clark, J.G., Warren, J. and Au, Y.A., "Assessing Researcher Publication Productivity in Leading Information Systems Journals: A 2003-2007 Update," *Communications of the Association for Information Systems*, 24, February, 2009, pp.225-254.

2009   **Honorary Advisory Board**, Center for Global Outsourcing

2008   Received the **Leadership Development Award** from the Global Information Technology Management Association (GITMA)

2007   **Recognized as the 3rd most published author** in Gallivan, M.J., and Benbunan-Fich, R."Analyzing IS Research Productivity: An Inclusive Approach to Global IS Scholarship," *European Journal of Information Systems*, 16, 2007, pp.36-53. The authors criticized the 2005 Huang and Hsu study that evaluated the "top 30" researchers in the world in IS. Their main criticisms were the North American centric nature of the study…non-US journals were not included, inclusion of some top practitioner journals rather than pure academic work & inclusion of editorials or invited pieces that may not be refereed. They indicate that it does not represent "global" productivity in this burgeoning field.

2007   Clemson University Board of Trustees **Award for Faculty Excellence**

2007   **Recognized as the 4th most published author** over 13 years in "A profile of information systems research published in *Information & Management*" (Volume 44, 2007, pp.1-11)

2007 2nd Place, **Journal of Operations Management Best Paper Award** for the article "Evolution in the Strategic Manufacturing Planning Process of Organizations" *Journal of Operations Management*, Vol. 24, 421-43. The award includes a plaque and $1500 cash.

2006 **Recognized as the 3rd most productive researcher** in 3 leading IS journals based on an assessment of 2401 authors that published 1486 articles. **Ranked 4th** using a broader set of 7 top journals. Clark, J.G., and Warren, J., "In Search Of The Primary Suppliers Of Is Research: Who Are They And Where Did They Come From?" *Communications of the Association for Information Systems* (Volume 18, Article 15, 2006), 296-328

2006 Finalist, **Decision Sciences Best Article Award**, for "The Dark Side of Information and Market Efficiency in e-Markets" Vol.37, No.3, 2006, pp.297-324.

2006 Received Clemson University **Board of Trustees Award for Faculty Excellence**

2006 Received the **Stan Hardy Award** for "Examining the Impact of Interorganizational Systems on Process Efficiency and Sourcing Leverage in Buyer-Supplier Dyads," as the outstanding paper published in 2005 in the field of Operations Management.

2005 Article entitled "An Empirically Derived Model for the Adoption of Customer-Based Interorganizational Systems" was ranked 16th of **50 Most Cited Articles in Decision Sciences from 1970-2005** (https://wpcarey.asu.edu/dsjOnline/editorcorner.cfm)

2005 Finalist, **Decision Sciences Best Article Award**, for "Examining the Impact of Interorganizational Systems on Process Efficiency and Sourcing Leverage in BuyerSupplier Dyads," Vol. 36, No. 3, 365-396

2005 **Recognized as the 1st (top) (adjusted count) and 3rd (normal count) most productive researcher in top IS journals** (among over 4200 IS faculty worldwide) from 1999-2003. Also recognized as "one of the most productive researchers during the past 13 years." In Huang, H. and Hsu, H.S., "An Evaluation of Publication Productivity in Information Systems: 1999-2003," *Communications of the AIS*, Vol.15, Article 31, 2005, pp.555-564.

2004 **Was second among IS authors** with three articles out of 58 listed in Whitman and Woszczynski's 2004 study on "Exemplary Works of IS Research. (In Whitman, Michael E. and Amy B. Woszczynski (2004). "Exemplary Works in Information Systems Research," In The Handbook of Information Systems Research, M. E. Whitman and A. B. Woszczynski (Ed.), Idea Group Publishing, Hershey, PA USA, 2004, 1-14.)

2004 **Runner-Up for Best Published Paper of 2003** Award for the Organizational Communications and Information Systems Division (OCIS) of the Academy of Management.

2004 **Excellence in Graduate Teaching Award**, College of Business & Behavioral Sciences, Clemson University, 2004

2004 Selected for the 2004 Edition of **Strathmore's Who's Who**

2003 Featured Faculty in President's **Annual Report** (Clemson University)

2003 Awarded the College of Business & Behavioral Sciences **Senior Scholar Research Award for Excellence in Research**

2002 Represented the College of Business & Behavioral Sciences in the **"Celebrating Research Forum"** at Clemson University. Made presentation to members of the Clemson Community on various research areas in Information Systems at the Belk Auditorium.

2000 **Invited to represent the Eastern United States** in the East vs. West Tri-annual IS Bowl at the *Americas Conference for Information Systems*, Long Beach, CA, August, 2000.

2000 Awarded the **Outstanding 2nd Year MBA Professor Award** by the MBA batch of 2000.

2000 Recognized as the 3rd (adjusted count) or 2nd (normal count) **most productive researcher in top IS journals** (among over 4200 IS faculty worldwide) from 1992-1996 in Athey, S. & Plotnicki, J.,"An Evaluation of Research Productivity in Academic IT," *Communications of the AIS*, Vol.3, No.7 (March) 2000.

2000 **Recognized again by PriceWaterhouse Coopers "Outsourcing World Achievement Award"** for "making a difference in the industry for significant contributions to advancing the theory and practice of outsourcing."

1999 Paper: An International Empirical Examination of Technology Architecture in the United States, United Kingdom, Taiwan, and India by Kirk D. Fiedler, University of South Carolina,

Varun Grover, and James T. C. Teng) designated as **"best paper selection"** for the *Americas Conference on Information Systems*, Milwaukee, WI.

1999   **Recognized by PriceWaterhouse Coopers "Outsourcing World Achievement Award"** for "making a difference in the industry for significant contributions to advancing the theory and practice of outsourcing."

1999 Awarded The Darla Moore School of Business's **"Distinguished Faculty Researcher Award"** based on outstanding research contribution, impact & productivity.

1998   Listed in the 1998 Edition of **"International Who's Who in Information Technology."**

1998 Designated as an (Endowed) **Business Partnership Foundation Fellow** (for outstanding contribution to research, teaching, and service at the University of South Carolina)

1998   Recognized as the **most productive researcher in Information Systems** from 19911997 based on pages published in the top 6 journals (see Im, et.al., *Decision Line*, September/October, 1998, pp.12-16)

1998   **Outstanding MBA Professor Award** (based on student votes)

97-98 6 papers received **Citations of Excellence and 5-star ratings** from Anbar Electronic Intelligence based on best research implications, best practical implications, and best originality of ideas and best readability.

1997 Received the college-wide **Alfred G. Smith Award for Excellence in Teaching** (1 of only 3 faculty to have ever won the college-wide award twice).

1997   Selected and listed in **"Who's Who of International Professionals"**

1996 5 Papers/Abstracts listed in the International Forum on Managing Information & Technology (**best business readings**), IMD, Switzerland.

1995   Research **Fellow**, College of Business Administration, University of South Carolina

1995 Listed in International Directory of Business Management Scholars and Research published by Harvard Business School Publishing

1995   University **Research Award** Nominee (USC Educational Foundation Research Award)

1995   **Letter of Commendation** for Teaching from University President

1994   Invited to write **cover story article** for 25th anniversary issue of <u>Database</u>

1993   **Outstanding Achievement Award**, Decision Sciences Institute (with James T.C. Teng)

1993   Profiled as **"Faculty of the Future"** in the cover story of the *Columbian* magazine

1992   **Research Fellow**, College of Business Administration, University of South Carolina

1992   **Alfred G. Smith, Jr. Award for Excellence in Teaching**

1990   Selected to **Beta Gamma Sigma** (Honorary Society)

1988   Nominated for and participated in the **DSI Doctoral Consortium**

1985   **Fellowship**, University of Pittsburgh

1985   Selected to **Phi Kappa Phi** (Honorary Society)

1985   **Letter of Merit** for completing the MBA program with a perfect GPA of 4.0/4.0

1984   **Elected Editor**, MBA Newsletter at Southern Illinois University

1983   **Assistantship,** Southern Illinois University

1982   **"Best Five Thesis Award"** for B. Tech. Project, I.I.T., New Delhi

1982   **Academic Merit Award**, Department of Electrical Engineering, I.I.T., New Delhi

1977   **Senior Science Talent Scholarship**, based on a national examination

TEACHING ACTIVITIES

I have taught a variety of IS courses, although my major areas of teaching have been in the core IS management course, the telecommunications course at the Master's level and PhD research seminars. At the Katz School of Business, University of Pittsburgh, I was the only doctoral student to be hired as a lecturer teaching 2 MBA courses/semester. Over 12 years at the Moore School of Business (MSB), I was consistently evaluated at the highest level in the college and was fortunate enough to receive a number of teaching awards from both students and faculty (including two-time receipt of the college-wide Alfred G. Smith Award for Teaching Excellence and two-time Outstanding MBA Professor Award). At MSB I spent significant time directing the curriculum, procedures, and standards for all IS programs. My particular interest at USC was toward creating a top notch PhD program in IS, which we successfully accomplished as reflected in the placement quality. At Clemson, I have been involved in program and curriculum development at the undergraduate, graduate and PhD levels. The doctoral program is successful based on the quality of students and the intensive standards for doctoral requirements, student success in consortia (like ICIS), student publications (ranked as #1 among 700 institutions in a CAIS article) and student placements. My teaching at Clemson has focused exclusively on graduate courses, including the core MBA (MSIM) and PhD course in IS, as well as research seminars in classical IS research, theory and research methods. I have received the Outstanding Graduate Teaching Award twice at Clemson. Now, at the Walton College of Business, I have taught a PhD seminar and a large MBA class, both with the highest evaluations (close to 5/5). My teaching evaluations for all courses across my career have consistently been high across the board (generally between 4.7 and 5 of a 5-point scale), complemented with very positive comments, and well above department and college averages.

COURSES TAUGHT:

- Introduction to Computer Information Systems (Graduate)
- Data Base Management Systems (Graduate)
- Systems Design (Undergraduate)
- Strategic Information Management (Graduate)
- Research Seminar in IS (Doctoral) see:
  (http://people.clemson.edu/~vgrover/mgt925/mgt925.htm) • Seminar on Research Methods (Doctoral) see: (http://people.clemson.edu/~vgrover/mgt905/mgt905.htm)
- Seminar on Critical Thinking on the Conduct of IS Research (Doctoral)
- Research Project Seminar (Doctoral)
- Telecommunications Management (Undergraduate and Graduate)
- Distributed Data Processing (Graduate)
- Information Systems (Graduate core course taught both on TV and in classroom) see:
  (http://people.clemson.edu/~vgrover/mgt861/syllabus.htm#top)
- Executive MBA Core IS Course
- Enterprise Systems (MBA)

INTERNATIONAL TEACHING:

- International MBA Program at Wirtschafts Universitat, Vienna, Austria (1996)
- La Pontificia Universidad Catolica Madre y Maestra, Santa Domingo, Dominican Republic (1992 and 1993) (taught with Spanish translators & translating equipment)
- Aarhus University, Aarhus, Denmark, Seminars and courses on Digital Strategy and Competitive Advantage (2013, 2014)
- Virtual Research Seminar on Digital Innovation (DITE), Fall 2022 (10 weekly classes): Taught Class on Theorizing on Digital and Digital Strategy
- Virtual Research Seminar on Digital Innovation (DITE), Fall 2023 (10 weekly classes): Taught Class on Theorizing on Digital and Digital Strategy
- Seminars in Asia (Taiwan, Hong Kong, China, India, Kuwait, Denmark, Australia)

TEACHING ASSESSMENTS

Recent Teaching (all evaluations on a 5-point scale)

Course	Semester	Instructor (Understanding)	Instructor (Preparation)	Instructor (Enthusiasm)	Overall Course
ISYS 5433 Enterprise Systems (Core MBA Course)	Fall 2018 (n=40)	4.9	4.9	4.9	4.8
ISYS 636V Critical Thinking in the Conduct of IS Research	Spring 2020 (n=5)	5.0	5.0	5.0	5.0
ISYS 5433 Enterprise Systems (Core MBA Course)	Fall 2020, online due to COVID (n=37)	4.9	4.6	4.6	4.6
ISYS 6133 Survey of IS Research	Spring 2021 (n=5)	5.0	5.0	5.0	5.0
ISYS 5433 Enterprise Systems (Core MBA Course)	Fall 2021 (n=50)	4.9	4.7	4.9	4.6
ISYS 636V Critical Thinking in the Conduct of IS Research	Spring 2022 (n=7)	5.0	5.0	5.0	4.8
ISYS 5433 Enterprise Systems (Core MBA Course)	Fall 2022 (n=35)	4.9	4.8	4.8	4.5

Student Comments

MBA (Comments from recent course): "This course is great and Dr. Grover does an excellent job with it," "Thank you for a great semester. I wish I would have taken this class first semester of the MBA program. Many of the scenarios (information silos, network effects) I saw firsthand in my internship and wish I had this knowledge previously. I have taken away more from this class than any of my other classes this semester. I really enjoy your teaching style of writing notes on the screen, so students have a second to write down notes too," "loved this class, professor was very knowledgeable of content and had great examples," "Dr. Grover is one of the best professors I

have ever had & I completed the MBA program at the U of A.," "Dr. Grover is the BEST professor I've ever had in my MBA. And undergrad. He is such an effective teacher and relates the topic of the class to all students, regardless of their specialization. For example, he can relate enterprise systems to IT people, supply chain people, and finance people. He engages the class in a fantastic way and is always willing to answer questions, even after class or during breaks. Best professor ever. I wish he could teach all of my MBA classes!""Dr Grover is a fantastic professor. I loved the course and learned a lot. He did a great job of focusing on the topics and depth that are most valuable for a manager. I feel very fortunate to have had him as a teacher. "You are a very competent teacher! You explained complex things like blockchain clearly, which is no easy feat," and "Professor Grover is a GREAT storyteller and knows the content extremely well. It is able to draw on real like examples and applications. Overall, really learned a lot and enjoyed the class," "The illustrations, examples and schematics helped me understand complex terms and topics. Overall, great course!" "I learned so much! You can tell Dr. Grover is a real expert. He has so many helpful stories and anecdotes to help students understand concepts. This class was awesome!" "Dr. Grover is an incredible professor. I really enjoyed this class because he demonstrated the ability to take complicated concepts and make them more understandable, but also apply them in a business sense (not super technical)." Though I have a sample size of one, I think he is one of the most knowledgeable professors of IT in the country."

PhD Seminar Comments: Dr. Grover, not surprisingly, has crafted a great seminar for us PhD students. I think this is one of the most impactful seminars in my doctoral journey. My takeaways are invaluable. I love how this seminar is designed to help a PhD student think "critically" and delivers strongly on that. I feel each week, through engaging discussions and hearing Dr. Grover's takes on topics, I grew as a researcher. I must say the time we spent in class has paid off with high returns for me. I can see this seminar having a major and longterm influence on my approach to IS research. Thanks to Dr. Grover for his passionate efforts and time. It is clear he wants us to succeed and is always willing to help with anything we need. Clearly, his passion and commitment motivate all of us to bring our best. Overall, this seminar reminds me of why I chose PhD and motivates me to do better research.

Teaching Awards:

I am recipient of received 6 college-wide and university-wide teaching awards, numerous "outstanding MBA professor" awards, and 8 Board of Trustee Awards. In 2020, I was one of 5 faculty awarded the University of Arkansas Award for 2020 Outstanding Faculty Member" based on "achievement in student engagement, scholarship and research, innovation, and leadership development."

PH.D. DISSERTATIONS SUPERVISED (CHAIR/CO-CHAIR)

- **Connie Crook**, Sensory Predicate Matching to Enhance Rapport and Comprehension in Electronic Mail Communication, Final Defense, 1992

- **Myung Cheon**, Outsourcing of Information Systems Functions: A Contingency Model, Final Defense

- **Choong Lee**, Impact of Computing and Communications Technology on Structural Adaptation to Environmental Change: An Information Processing Paradigm, Final Defense, 1993

- **Albert Segars**, Strategic IS Planning: The Co-Alignment of Planning System Design With Organizational Context and Implications for Planning Success, Final Defense, 1994

- **Seung Jeong**, Business Reengineering Implementation: An Exploratory Study, Final Defense, 1995

- **Steven Simon**, The Relationship of IS Training Methods and Cognitive Ability to End User Satisfaction, Comprehension and Skill Transfer: A Field Experiment, Final Defense, 1994

- **Kathy Stewart**, The Investigation of Individual Attitude Toward an IT-Enabled Information Practice: A Prescription for Corporate Information Policy, Final Defense, 1996

- **Karen Papke-Shields**, Examining a Framework for Manufacturing Strategy and Technology Structure, Final Defense, 1997

- **Michelle Hiene**, The Dimensionality of Technology and Enablers of Effectiveness, Final Defense, 1999

- **Mark McMurtrey**, The Determinants of Job Satisfaction Among Systems Professionals: An Empirical Study of CASE Tool Usage and Career Orientations, Final Defense, 1998

- **Subo Guha**, A Multi-company Examination of Business Process Change Outcomes: A Theory Building Approach, Final Defense, 1998

- **Ray Crepeau**, Career Anchors and Orientations of IS Professionals, Pre-proposal.

- **Bonnie Glassberg**, Individual Use of Web Technology: A Reconceptualization and Empirical Test of the Technology Acceptance Model, Final Defense, 2000

- **K.S. Im**, Information Technology, Coordination Costs and Firm Size, Status: Final Defense, 2000

- **Gary Hackbarth.** Web Revisitation, Final Defense, 2001

- **Khawaja Saeed**, Information Technology Antecedents to Supply Chain Integration and Firm Performance Final Defense, 2004

- **C. J. Duan**, Valuation Effects of Business Process Outsourcing: Making the Case for Selective Governance, Final Defense, 2007.

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- **Jaejoo Lim**, The Consumer Choice of E-Channels As a Purchasing Avenue: An Empirical Investigation of the Communicative Aspects of Information Quality, Final Defense, 2007

- **Ramakrishna Ayyagari:** What and Why of Technostress: Technology Antecedents and Implications, Final Defense, 2007

- **Nick Roberts:** Digital Drivers of Customer Agility and Competitive Activity: How Firms Use

Information Technology to Sense and Respond to Market Opportunities in Hypercompetitive Environments, Final Defense, 2009

- **Ravi Narayanaswamy,** "Examining the Dynamics of Managing Business Technology Projects: View from a Control Perspective," Final Defense 2009.

- **Mohammad Al Marzouq:** Toward a Theory on the Sustainability and Performance of FLOSS communities, Final Defense, 2010

- **Pamela Galluch:** Interrupting the Workplace: Examining Stressors in an Information Technology Context, Final Defense, 2009

- **John Zimmer**: Information Seeking Behavior: The Effects of Relationalism on the Selection of Information Sources, Final Defense, 2010

- **Stefan Tams**, The Role Of Age In Technology-Induced Workplace Stress, Final Defense, 2010

- **Michael Dinger:** Understanding the Role of Embeddedness in Shaping IT Worker Behavior, Final Defense, 2011

- **Jennifer Gerow**: IT-Business Strategic Alignment: Meta-Analysis, Construct Development and Empirical Study, Final Defense, 2011

- **Michelle Carter**, Information Technology (IT) Identity: A Conceptualization, Proposed Measures, and a Research Agenda, Final Defense, 2012.

- **Kevin Craig**, The IT Identity Threat: Construct Definition, Development, and Tests of Its Effects, Final Defense, 2015

- **James Burleson**, Organization-Stakeholder Interaction Through Social Media: A Tri-level Investigation, Categorization, and Research Agenda, Final Defense, 2015

- **Nikhil Bandodkar**, Essays on IS and Value Creation in Organizations: The Case of Innovation Balancing Acquisitions, C-Level Technology Directors, and the Acquisition of Entrepreneurial Information Technology Firms, Final Defense, 2017

- **Dan Jiang**, Can IT Be Fashionable? Conceptualization, Instrument Development and Consequences of Perceived Fashionableness of IT, Final Defense, 2018

- **Jake London**, Creativity and Information Systems: A Theoretical and Empirical Investigation of Creativity in IS, Final Defense, 2019

- **Hamid Reza Nikkah**, Data Breach Consequences and Responses: A Multi-Method Investigation of Customers and Shareholders, Final Defense, 2020

- **Jennifer Large,** Understanding Multi-Platforming Behavior, Final Defense, 2023

- **Ali Balapour,** User Performance and Engagement: The Role of Immersion, Immersive Systems, and Attention Distractors, Final Defense, 2021

- **Sandip Sarkar**, Agency of Technology on Usage: A Grounded Theory of Hooked, Final Defense 2022.

- **Jia Wei,** The Role of Platform Openness in Complementary Innovation, Final Defense, 2023

- **Iaroslava (Gloria) Dutchak,** Digital Information Transparency and Satisfaction: Can We Have Too Much of a Good Thing? Final Defense, 2023

- **Yaping Zhu,** Essays on Algorithmic Control in Online Labor Platforms, Final Defense, 2024

- **Syed Shuva,** Digitalization of News: Shaping News Consumption Behavior, Final Defense, 2025

- **Steve De Lurgio, Matthew Showman, Armaan Shovon, Elora Das:** Pre-Proposal Stage

PLACEMENTS OF MY PHD STUDENTS:

- University of North Carolina, Charlotte
- University of California at Riverside
- Iowa State University
- University of Ulsan
- Georgia State University
- University of Colorado, Denver
- Salisbury State University
- Boston College
- SUNY, Buffalo

- Dell Corporation
- University of North Carolina, Chapel Hill
- Florida International University • Clemson University
- Bowling Green State University
- Samsung Corporation,
- Kennesaw State University
- Miami University
- Yonsei University, Korea
- Wichita State University
- University of Massachusetts, Boston
- South Carolina State University
- Kuwait University
- University of Nebraska, Omaha
- Roanoke College
- Le Moyne University
- University of South Carolina
- Virginia Military Institute (VMI)
- HEC, Montreal
- University of Nebraska, Omaha
- Baruch College, CUNY
- Colorado State University
- University of Washington
- Washington State University
- CalPoly
- Loyola University
- Bentley University
- Auburn University
- St. Louis University
- Kennesaw State University
- University of Nevada (UNLV)
- University of Georgia

OTHER STUDENT ACADEMIC COMMITTEES

- Chairman of over 100 Ph.D **comprehensive examination written committees**
- Chairman of over 75 PhD **oral examination committees**
- Chairman of over 100 PhD **advisory and qualifying examination committees**.

- Member of 29 other **exam and thesis** (both Masters and Doctoral) committees.
- Faculty Advisor on 7 **Graduate Field Study Projects** and over 50 **Independent Study** Projects
- **External Advisor** on 14 Graduate Thesis Committees outside the USA: South Africa, China, India, Germany & Australia).
- **Served as PhD Committee Member** on 17 Dissertations in USA (South Carolina Clemson, Case Western Reserve, University of Arkansas) and Canada (University of British Columbia).

SERVICE ACTIVITIES

OVERVIEW

I have been involved in a number of leadership roles in the profession. The majority of these came about through invitations to be the editor of major journals. I am currently Senior Editor of *MIS Quarterly Executive*, and Editor of the Section on Breakthrough Research at *JAIS*. I am Senior Editor (*emeritus*) of three journals, including *MISQ* and *JAIS*, two top journals in our field. I edited an interesting special issue of *Database* that celebrated the 50th Anniversary of the Association of Computing Machinery (ACM). I also edited two special issues of *JMIS* on business process change, one in *Decision Sciences*, and one in the *International Journal of Electronic Commerce*. I co-edited with Thomas Davenport (well known for his Harvard Press books on reengineering and knowledge management) a special issue of *JMIS* on Knowledge Management, and one recently on Big Data. I co-edited three Special Issues of *MIS Quarterly Executive* as well as an issue of *MIS Quarterly* on value co-creation, and an issue of the *Journal of AIS* on generative AI. I am also involved as a Senior Editor, Associate Editor, Departmental Editor, or Advisory Editor of 17 other journals (including JMIS, JOM, etc.). I am Conference Chair (Hon) for the *International Conference for Information Systems* (ICIS)in 2025. I served as Program Chair for AMCIS 2018, have been on the Program Committee numerous times for the ICIS and have been track-chair of IS for ICIS and the National Decision Sciences Institute Conference, and co-chair of both the AMCIS () and ICIS doctoral consortia as well as the MIS Camp (twice). I have served full terms on both the AMCIS Executive Committee and the ICIS Executive Committee. In addition, I am the editor of a number of topics on the 4000+ member IS World virtual community. I am also an ad-hoc reviewer for 15 journals, the National Science Foundation, and the Social Science & Humanities Research Council of Canada.

I travel extensively to give research presentations or participate in panels at conferences and institutions around the world. I have been invited to give over a dozen keynote or Plenary addresses. Additionally, I have been involved in leadership roles within the Department of Management Science, College of Business & Behavioral Sciences, Clemson University, including Chair of the Promotion & Tenure Review Committee, post-tenure review, the recruitment of chaired professors and other faculty, doctoral students, and participation in numerous committees related to recruitment, graduate programs, etc. I was involved in dozens of committees at the Department and College level during my 13 years at the Moore School of Business.

MAJOR CONFERENCE ACTIVITIES

- **Doctoral Consortium Co-Chair**, *Americas Conference on Information Systems*, Boston, MA, 2028

- **Conference Chair (Hon)** for the *International Conference for Information Systems*, Nashville, 2025

- **Co-Chair** (with K. Lyytinen) for Debates and Provocations (New Track), *European Conference on Information Systems* (ECIS), Paphos, Cyprus, June 2024

- **Co-Chair** (with Kalle Lyytinen), MISQ Executive *Pre-ICIS Academic Workshop on* "Strategies for Surviving and Thriving Within Digital Platforms," 2020, Hyderabad, India (due to COVID was conducted on Zoom).

- **Track Co-Chair (**with I. Bardhan, U. Shultz, B. Padmanabhan**)**, Advances in Methods, *International Conference for Information Systems*, 2020, Hyderabad, India.

- **Member**, ICIS site Advisory Committee, 2019-2020

- **Co-Chair** (with N. Hassan, L. Willcocks), SIGPHIL@ICIS Workshop on the End of Theory in IS and Analytics: Does Big Data Really Make the Scientific Method Obsolete, *International Conference for Information Systems*, Munich, 2019.

- **Co-Chair** (with G. Gable), ICIS/ ACM SIGMIS 2018 Doctoral Dissertation Award Committee

- **Member,** ICIS Executive Committee, 2015-2018

- **Member** AMCIS Executive Committee 2016-2019

- **Program Chair** (with S. Schiller, A. Bush), *Americas Conference for Information Systems*, 2018 in New Orleans, LA.
    - o Award Committee for AMCIS 2017 Best Paper

- **Conference Committee and Doctoral Consortium Chair** (with G. Gable), *International Conference for Information Systems*, 2017 in Seoul, S. Korea.
    - o Member 2017 ICIS Best Dissertation Committee

- **Conference Committee and Doctoral Consortium Chair** (with A. Rai), *Americas Conference for Information Systems*, 2016 in San Diego, CA.

- **Chair**, AIS Early Career Award Selection Committee, 2015 and 2016.

- **Track Chair** (with Andy Schwarz) on "Celebrating the 20th Anniversary of AMCIS: Examining IS History." 2014 *Americas Conference on Information Systems*, Savannah, GA.

- On Program Committee (**Associate Editor & Reviewer for two tracks**), 2013 *International Conference for Information Systems* (ICIS) in Milan.

- **MIS Camp Chair** (with P.Wang), 2013 *Americas Conference on Information Systems*, Chicago, IL.

- **Track Chair** (with E. Wang), IT and Service Management, 2012 *International Conference for Information Systems* (ICIS) in Orlando.

- **Program Chair** (with Elena Karahanna, Omar El Sawy), Society for Information Management *Pre-ICIS Academic Workshop*, 2010 on "New IS Leadership Roles for a Digital World," St. Louis, MO, December 11th, 10am-5pm.

- **Advisory Board** of the *9th International Conference on Mobile Business* (ICMB) and the 9th Global Mobility Roundtable (GMR), Greece, June 2010.

- **New Faculty Camp Chair** (with Julie Kendell), *2009 Americas Conference on Information Systems*, San Francisco, CA.

- On Program Committee (**Associate Editor & Reviewer**), 2009 *International Conference for Information Systems* (ICIS) in Phoenix.

- **Doctoral Consortium Chair** (with Rajiv Sabherwal), *2005 Americas Conference on Information Systems*, Omaha, Nebraska

- On Program Committee (**Associate Editor & Reviewer**), 2004 *International Conference for Information Systems* (ICIS) in Washington, D.C.

- On Program Committee (**Associate Editor & Reviewer**), 1999 *International Conference for Information Systems* (ICIS) in Charlotte.

- On Program Committee (and **Associate Editor**) of the 1997 *International Conference for Information Systems* (ICIS) in Atlanta

- **Track Chair** for MIS (with Bill Doll) at the *National Conference of the Decision Sciences Institute*, Orlando, November 1996 (236 MIS papers, panels, tutorials, table topics).

- **Counselor** at the New Faculty Camp, *Americas Conference on Information Systems,* 1998 (Baltimore).
  Counselor at the New Faculty Camp, *Americas Conference on Information Systems*, 1999 (Milwaukee).
  Counselor at the New Faculty Camp, *Americas Conference on Information Systems* 2000, (Long Beach).

- **Doctoral Consortium Faculty Advisor** (at numerous ICIS and AMCIS)

- **Session Chair** (at ICIS, DSI, and AIS), **Panel Member** (at ICIS, AIS and DSI conferences), , **Discussant & Presenter** at numerous other conferences.

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  On the **IS Bowl Team** for East vs. West Tri-annual Quiz Bowl at the 2000 *Association of Information Systems Conference*, Long Beach.

ELECTRONIC CONTRIBUTIONS (ON IS WORLD)

- Author of "A Tutorial on IS Survey Research: From Theory to Practice" (a tutorial on IS World's Survey Research Site (http://people.clemson.edu/~vgrover/survey/MIS-SUVY.html)
- Co-Editor of IS World Research Page on "IS and Organizational Effectiveness"(at: [(http://business.clemson.edu/ise/)](http://business.clemson.edu/ise/)(2000-2008)
- USC-CIBER Web Site (http://dmsweb.badm.sc.edu/grover/ciber/ciberbpr.htm) (w/Fiedler & Teng)(1995-2005)

EDITORSHIP

- **Editor**, Special Issue of the European Journal of Information Systems on "Native IS Theories" (with N. Hassan, K. Lyytinen, T. Jensen, P. Lowry)

- **Editor**, Special Issue of the Journal of the Association for Information Systems on "Managing the Individual, Organizational, and Societal Challenges of Generative AI: Utopian, Dystopian, Neutropian Perspectives" (with A. Kar, R. Sabherwal, S. Angelpoulos, H. Hoehle)(submission date Aug 31, 2024)

- **Editor**, Special Issue of MIS Quarterly Executive on "Strategies for surviving and thriving within and between digital platforms" (With K. Lyytinen) (two issues, December 2021 and March 2022)

- **Editor,** Special Issue of the Journal of Management Information Systems (JMIS) on "Strategic Value of Big Data and Business Analytics," (With R. Chiang, TP Liang, D. Zhang) (2018)

- **Senior Editor**, Journal of the Association for Information Systems (JAIS) in charge of "Foundational Research on Contemporary Digital Phenomena" Section (2020+)

- **Senior Editor**, Journal of the Association for Information Systems (JAIS) in charge of "Interdisciplinary and Path Breaking Research" Section (2015-2020)

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- **Senior Editor**, <u>MIS Quarterly Executive</u> (2012+)

- **Editor**, Special issue of <u>MIS Quarterly Executive</u> on "Leadership Roles for a Digital World," (With E. Karahanna and O. El Sawy) (2011)

  Editor, Special issue of the <u>MIS Quarterly</u> (MISQ) on "Co-creating IT Value: New Capabilities and Metrics for Multi-Firm Environments," (with Rajiv Kohli) (2009-2011)

- **Senior Editor**, <u>MIS Quarterly</u> (MISQ) (2006-2009)

- **Senior Editor**, <u>Journal of the Association for Information Systems</u> (JAIS) (2005-2007; 20082011)

- **Senior Editor**, <u>Data Base for Advances in Information Systems</u> (2001+)

- **Associate Editor** for <u>Decision Sciences</u> (DS) (2010-2012; 2012-2016)

- **Associate Editor** for <u>MIS Quarterly</u> (MISQ) (2002-2005)

- **Associate Editor** for the <u>Journal of Management Information Systems</u> (JMIS)(1995+)

- **Associate Editor** for the <u>Journal of Operations Management</u> (JOM)

- **Associate Editor** for the <u>International Journal of Electronic Commerce</u> (IJEC)

- **Associate Editor** for <u>Information Systems Research</u> (ISR) (2001)

- **Associate Editor** for <u>Database for Advances in Information Systems</u> (1999-2003)

- **Associate Editor**, <u>Journal of Information Technology Cases and Applications</u> (2002)

- **Developmental Associate Editor** for <u>MIS Quarterly</u> (2000)

- **Editor**, Special issue of the <u>Journal of Management Information Systems</u> (JMIS) on "Knowledge Management" (with Thomas Davenport) (Spring 2001)

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- **Editor**, Special Issue of the <u>International Journal of Electronic Commerce</u> on "Business Process Change and Electronic Commerce" (Volume 3, Number 4, 1999) (with Albert H. Segars)

- **Editor**, Special Issue of <u>Decision Sciences</u> on "The Interface Between IS and Operations" (with M. Malhotra) (Vol.30, No.4, 1999)

- **Editor**, Special Issue of <u>Database</u> on "IT: The Next 50 Years," published in December 1996 (in celebration of the 50ᵗʰ Anniversary of the *Association for Computing Machinery*)

  Editor, Special Issue of the <u>Journal of Management Information Systems</u> (JMIS) on "The Effectiveness of Business Process Change" (with W. Kettinger) (published in Summer, 1997).

- **Editor,** Special Issue of the <u>Journal of Management Information Systems</u> (JMIS) on "Business Process Change," (with W. Kettinger) (published in Summer, 1995).

- **Editor,** <u>Business Process Change: Concepts, Methods and Technologies</u>, Idea Group Publishing, 1996 (with W. Kettinger)

- **Editor**, <u>Process Think: Winning Perspectives For Business Change in the Information Age</u>, 2000 (with W. Kettinger)

EDITORIAL BOARDS

- **Ad-hoc Senior Editor**, <u>MIS Quarterly</u>
- **Distinguished Editorial Advisory Board,** <u>International Journal of Information Management</u>
- **Distinguished Editorial Advisory Board**, <u>International Journal of Information Management: Data Insights</u>
- **Honorary Board**, <u>Journal of Strategic Information Systems</u>
- **Scientific Committee:** Competitive Renaissance through Digital Transformation, Università di Pavia, 2021
- **Editorial (Advisory) Board:** <u>Information Systems Journal</u>
- **Advisory Board**, <u>Journal of Operations Management</u>
- **Strategic Advisory Board,** <u>Journal of Intellectual Capital</u>
- **International Advisory Board**, <u>International Journal of E-Business Research</u> (June 30, 201012; June 30, 2012-15)

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- **Editorial Advisory Board**, Encyclopedia of E-Commerce Development, Implementation, and Management, IGI Global (2014+)
- **Advisory Board**, Advances in Management Information Systems, Research Monograph Series, M.E. Sharpe Publishing
- **Advisory Editor,** Journal of Global Information Technology Management
- **Editorial Advisory Board,** Advances in E-Collaboration (AECOB) Book Series
- **Editorial Advisory Board,** International Journal of Business Information Systems
- **Editorial Advisory Board,** Business Process Management Journal
- **Editorial Advisory Board**, International Journal of Information Integrity
- **Advisory Editor**, Journal of Information Technology Cases and Applications
- **Editorial Advisory Board,** International Journal of Information Systems and Management
- **Editorial Board,** Internet Encyclopedia (John Wiley)
- **Editorial Board,** Decision Sciences Journal

- **Board of Editors**, MIS Quarterly Executive
- **Board of Editors**, Journal of Strategic Information Systems,
- **Board of Editors**, Journal of Market Focused Management,
- **Editorial Board,** Journal of Information Technology Management,
- **Editorial Board,** Journal of E-Collaboration
- **Editorial Board,** Journal of Management Systems,
- **Board of Reviewers,**   MIS Quarterly Special Issue on Curricula and Pedagogy

JOURNAL/NSF REVIEWER

- Management Science, Ad-Hoc Reviewer, 1995-present
- Journal of Management Studies, Ad-Hoc Reviewer, 1995
- Communications of the AIS, Ad-hoc Reviewer, 1999
- Communications of the ACM, Ad-hoc Reviewer, 1999-present
- Journal of the AI, Ad-hoc Reviewer, 1999
- Journal of Organizational Computing, Ad-Hoc Reviewer, 1995-present
- Database: Ad-Hoc Reviewer, January 1992 - present
- Decision Sciences: Ad-Hoc Reviewer, 1992 - present
- Journal of International Information Systems: Reviewer, 1991
- European Journal of Information Systems: Ad-Hoc Reviewer, 1993-present
- OMEGA: The Int'l Journal of Management Science: Ad-Hoc Reviewer, 1993-present
- Organizational Science, Ad-Hoc Reviewer: 1993-present
- IEEE Transactions on Engineering Management: Ad-Hoc Reviewer, 1993-present
- Journal of MIS: Ad-Hoc Reviewer, 1990 - present
- INFOR, Information Systems and Operations Research: Ad-Hoc Reviewer, 1995-present
- MIS Quarterly: Ad-Hoc Reviewer, 1989 - present
- Information Systems Research: Ad-hoc Reviewer, 1996
- National Science Foundation, Ad-hoc reviewer
- Social Science & Humanities Research Council of Canada, Review Board
- Research Grants Council, Hong Kong, Ad-hoc Reviewer
- Israel Science Foundation (ISF), Ad-hoc Reviewer

PROFESSIONAL ASSOCIATIONS

- Global Research Council, Business Technology Management Institute (BTM)
- The Association for Information Systems (AIS)

- INFORMS
- Decision Sciences Institute (DSI)
- The Association for Computing Machinery (ACM)
- Information Resource Management Association (IRMA)
- Center for Global Outsourcing (CGO)

KEYNOTE SPEECHES

- **Keynote Speaker**, 3rd Annual Conference on Information Systems, Iranian Scholars Chapter of the Association for Information Systems (IRAIS), July 19, 2025

- **Keynote Speaker**, 16th Annual Doctoral Consortium, School of Information Systems, Queensland University of Technology, Brisbane, Australia, Nov. 23, 2023

- **Keynote Speaker**, Big 12+MIS Meeting, Denver, CO, April 2020 (postponed due to Coronavirus)

- **Keynote Speaker**, Virginia Research Seminar Series, Williamsburg, VA, March 2020 (postponed due to Coronavirus)

- **Plenary Keynote** at 8th Concurrent SIGPHIL@ICIS Workshop on the End of Theory in IS and Analytics, Dec 15-16, *International Conference on Information Systems*, Munich, Germany

- **Keynote Speaker** at ISOneWorld Conference, "Innovative Theory in a Big Data World," Las Vegas, April-May 2019.

- **Plenary Speaker** at the SIG-PHIL Workshop, "Indigenous Theory: Caveats of Moving to the Edges," *International Conference on Information Systems*, San Francisco, December 2018.

- **Keynote Speaker** at the JAIS Theory Development Workshop, *International Conference on Information Systems*, Dublin, Ireland, December 2016.

- **Keynote Speaker** at the 15th *Wuhan International Conference on E-Business*, Wuhan, China, May-June, 2016. This is the largest conference on technology and business in China, June 2016.

- **Panel Keynote Speaker** (with Bernard Tan and Arun Rai) at the *DIGIT Workshop*, Milan, Italy. The talk was "Embracing Theoretical and Methodological Breakthroughs in IT Adoption and Diffusion," December 2013.

- **Keynote Speaker** of the *10th Annual International Smartsourcing Conference* at Solbridge International School of Business in Daejeon, Korea. The talk was on the "Three Worlds of Academic Research, Media and Practice in Outsourcing," June, 2012.

- **Keynote Speaker** of the 12*th Global Information Technology Management Association* (GITMA) World Conference in Las Vegas, Nevada in June 2011. Talk was titled the "the playground for Information Systems research: moving to the edges"

- **Keynote Speaker**, "Launching a Research Career," *Pacific Conference on Information Systems* (PACIS), Doctoral Consortium, July, 2010.

- (Also participated in a **Panel** - with R. Agarwal, D. Straub, K. Lyytinen, and J. George - on "How to do Impactful Research.")

- **Keynote Speech**, "Is IS Research Contributing? Implications for Process and ERP Research," *Pre-ICIS Workshop on Enterprise Systems*, Phoenix, AZ, December 2009.

- **Keynote Speaker**, "Research Ideas, Projects, Publications & Programs – Talking about doing," at the *KPMG PhD Project*, San Francisco, August 5, 2009.

- **Keynote Speaker** at the *8th Wuhan International Conference on E-Business*, Wuhan, China, June, 2009. This is the largest conference on technology and business in China. Speech on "Aspirations and Contributions of Information Systems Research."

- **Keynote Speaker at the Presidential Luncheon** of the *9th Global Information Technology Management Association* (GITMA) World Conference in Atlanta Georgia, 2008. Talk was titled the "musings, aspirations, and ideals of information systems research in a global environment."

- **Plenary Keynote Speaker** at the *4th Annual Conference on Information Technology and Management* in Chandigarh, India in July 2006. The conference was sponsored by the Information Institute (USA), the Confederation of Indian Industries, and the Management Development Institute (India).

- **Keynote Speech** made at the Second Annual Outsourcing Conference at the Sheraton Hotel & Towers in New York City, August 2003.

- **Plenary Address** at the *First Global Flexible Systems Management Conference* in New Delhi, India, 2000.

SUMMARY OF OTHER MISCELLANEOUS ACTIVITIES
(Details not listed)

University Service (across multiple Universities)

- Chair/Member of Numerous Service/Strategic Planning/Curriculum Committees at
University, Departmental, and College Levels
  - President's Advisory Council
  - University Faculty Senate,
  - Promotion & Tenure Review Committee (Chair)
  - Student Academic Responsibility Committee (Chair),
  - Research Committee (College), Research Committee Department (Chair)
  - Post-Tenure Review Committee
  - Dean's T&P Advisory Committee,
  - Committee for Teaching Effectiveness
  - Endowed Chair Recruiting Committee (numerous)
  - Academic Integrity Committee
  - Graduate Awards Committee
  - Lecture Series Committee (Chair)
  - MS Program Committee (Chair),
  - PhD Recruitment (Chair),
  - Faculty Recruitment (Chair),
  - Department Chair Recruitment (Chair),
  - Graduate Council,
  - Graduate Division Strategic Planning Committee,
  - Department T&P revision committee,
  - Masters Fellowship Interview Panel,
  - Summer Faculty Research Grant Evaluation Panel
  - Departmental Curriculum Revision,
  - Joint Committees with College of Engineering on IT initiatives
  - Undergraduate Scholastic Petitions Committee (Chair),
  - Department Chair Evaluation Committee (Chair),
  - Professional Ethics Committee (Chair),
  - Adjunct Professor Activities (Coordinator)

- Graduate Program Committee
- Selection Committee for 3 University Search Committees for Endowed Chairs (in Electrical Engineering, Optics, Materials)
- Chancellor's Discovery, Creativity, Innovation and Collaboration Fund Panel
- Full Professor Search Committee (Chair)
- College MBA Committee
- College PhD Committee
- College Research Committee
- Department Chair (for Tenure & Promotion cases)
- University AI-Research Policy Committee

Conferences

- Session Chair/Discussant at several National/International Conferences

- Co-Chair, *Americas Conference for Information Systems*, 2017, Best Paper Award Committee

- Invited and Participated in Senior Scholar Slam at the *International Conference for Information Systems*, 2014, 2015, 2016, 2017, 2019, 2022, 2023.

- Doctoral Consortium Faculty Advisor, *International Conference for Information Systems*, 2007, 2016.

- Doctoral Consortium, Faculty Advisor, *Americas Conference for Information Systems,* 2004 (NYC)*,* 2014 (Savannah); 2015 (San Juan)

- Counselor (Mentor) for MIS New Faculty Camp, *Americas Conference for Information Systems*, 1998 (Baltimore), 1999 (Wisconsin), and 2000 (Long Beach).

- North American Region Member of the AIS Fellows Selection Committee, 2011

- Mentor, AIS Career Mentoring, 2023-24 (Ramona Ionescu); 2024-25 (Liudmila Zavolokina)

- Various MISQ and JAIS Paper Development Workshops at ICIS or AMCIS: MISQ (2004), JAIS (2007), JAIS (2008), JAIS (2009), JAIS (2010), MISQ (2011), JAIS (2011), MISQ (2016)

- Editorial Advisor, Workshop for the *Journal of the AIS* (JAIS) at the *International Conference on Information Systems* (ICIS), 2005; Editorial Advisor, Workshop for the *Journal of the AIS* (JAIS) at the *Americas Conference on Information Systems* (AMCIS), 2006; Editorial Advisor, Workshop for the

Journal of the AIS (JAIS) at the *International Conference on Information Systems* (ICIS), 2006; Editorial Advisor, Workshop for the *MIS Quarterly Executive* (MISQE), *Americas Conference on Information Systems* (AMCIS), 2007; JAIS sponsored Theory Development Workshop at the *International Conference on Information Systems (ICIS)*, Montreal, 2007, Workshop for the *MIS Quarterly Executive* (MISQE), *Americas Conference on Information Systems* (AMCIS), 2008

- Book Reviewer for West Publishing, John Wiley, Irwin & Prentice Hall.

- Served on a Judges Panel (with D. Leidner, Y. Yoo, R. Gregory) in a Shark Tank style 20th JAIS Theory Development Workshop at ICIS 2022 (Copenhagen)

- Conference Boards: Expert Systems Conference, Hilton Head: Reviewed Papers, May 1990; IBSCUG Conference, Columbia, S.C.: Review Board, July 1991; International Conference on Information Systems (ICIS), New York: Editorial Review Board, December 1991; International Conference on Information Systems (ICIS), Dallas, Texas: Editorial Review Board, December 1992; National Decision Sciences Conference: Committee for Best Dissertation Award, November 1992; International Conference on Information Systems (ICIS), Helsinki, Finland: Editorial Review Board, December 1998; 2nd International Conference on Outsourcing of Information Services (ICOIS 2001) Organizing Committee, Bayreuth (Germany); HICCS Reviewer 2001; INFORMS Conference on Information Systems & Technology (CIST), San Jose, CA, Program Committee, November 2002; International Conference on Information Systems (ICIS), Barcelona, Spain: Editorial Review Board December 2002, INFORMS Conference on Information Systems & Technology (CIST), Atlanta, GA, Program Committee, November 2003. Austin Mobility Roundtable, Austin, Texas, March 2004 (Program Committee), International Conference on Information Systems (ICIS), 2004, Washington, D.C: Review Board, Information Systems Research (ISR), Special Issue Board for issue on Digital Systems and Competition, 2008. Advisory Board, 9th Global Mobility Roundtable (GMR), Greece, June 2010; PACIS, Taipei, July 2010, Committee for Best Paper Award; National Decision Sciences Conference: Committee for the Elwood Buffa Dissertation Award, November 2010, Committee for Best Paper Award; National Decision Sciences Conference: Committee for the Elwood Buffa Dissertation Award, November 2011, . Program Committee member in Wuhan International Conference on e-Business, Wuhan, China, May, 2012, 2013, 2014, 2015 and 2016.

External Reviews

• Have written external reviews for tenure and/or promotion to Associate or Full Professor for the following schools: Indiana University, Boston College, Florida International University, University of Colorado, Northeastern University, University of Missouri (3), Iowa State University, Mississippi State University, University of Richmond, University of Georgia,

Rutgers University, University of Texas, University of North Texas, University of Oklahoma, University of Dayton, University of Pittsburgh, Cornell University, College of William and Mary, University of North Carolina at Charlotte, University of Memphis (2), City University of Hong Kong, Utah State University (2), University of Texas, University of Maryland, University of Illinois, Urbana-Champaign, University of North Carolina at Greensboro. University of Massachusetts Amherst, Kent State University, Brigham Young University, Washington State University, Queens University, George Washington University. Baylor University, Nanyang Technological University, Singapore, University of Colorado, Boulder, University of North Carolina, Chapel Hill, University of Texas at Arlington, Texas Tech. University, Wake Forest University, and the University of Maryland.

Selected Seminars (International/Miscl.)

- Conducted a Seminars at the Indian Institute of Technology, New Delhi on "IS Research and Practice," in 1999.

- University of Dayton (Speaker Series), 2000; University of Alberta (Speaker), 2001, University of Kansas (Speaker Series), 2003, University of Georgia (Speaker Series), 2004, University of North Carolina at Greensboro (Speaker Series), 2007, University of North Carolina at Charlotte, 2008 (Speaker Series), University of Maryland, 2008, University of Memphis 2009 (Speaker Series), City University of Hong Kong, 2010 (Eminent Scholar Series), Florida State University, 2010 (Speaker Series), HEC Montreal (2011) (Speaker Series), IIT, Delhi (2011), Morgan State University (2012), City University of Hong Kong (2012), Yonsei University (Korea) (2012), KAIST (Korea) (2012), IIT Delhi (2012), Oklahoma State University (2012), University of Nebraska (2012), Case Western Reserve (2013), University of Georgia (2013), Iowa State University (2014), Aarhus University (2014), Management Development Institute (2014), IIT Delhi (2014). Also invited to, University of Texas, Copenhagen Business School, University of Oklahoma, Auburn University, Ohio State University, Georgia State University.

- Invited to talk at the Robert H. Smith School of Business, University of Maryland on the "Pedagogical and Research Implications of the Digital Transformation." Participated with Maggie Hatfield, CEO of Big Lift Marketing in a panel at the 8th Annual Netcentricity Conference hosted by the Smith School.

- Conducted Seminars and Panels (with Kalle Lyytinen, Gary Klein, James Jiang) at National Central University, Taipei, Taiwan and National Sun Yet-Sen University, Kaohsiung in Southern Taiwan in Summer 2007.

- In Summer 2008, conducted project evaluations and a seminar at the National Sun Yet-Sen University, Kaohsiung.

- In Summer 2009, gave a speech at the National Taiwan University (NTU), Taipei, Taiwan.

- Conducted a Course Seminar (Executive MS) in Springfield, Missouri on IT Management with 24 hours of on-site teaching in 1998, 1999, 2000, 2001, 2002, 2003, 2004 & 2005.

- Conducted a 2 day executive seminar (with D. Durand) at La Pontificia Universidad Catolica Madre y Maestra, Santa Domingo, Dominican Republic in 1992. Conducted a 2 day executive seminar (with D. Durand) at La Pontificia Universidad Catolica Madre y Maestra, Santa Domingo, Dominican Republic in 1993 for IBM employees.

- Consulting/Research work with organizations (Pitney Bowes, CIO Forum, World Bank, Lexington Hospital, AT&T, NCR, Aostra, Suncore, QED, Inc.)

- Invited Keynote Speaker at the Undergraduate Honors and Awards Ceremony, College of Business and Behavioral Sciences, April, 2010. Audience was over 300 students, parents and faculty in attendance.

- Conducted full day workshops with (A. Gupta, D. Straub, K. Lyytinen, V. Sambamurthy, KK Wei, J. George) at National Central University in Jinglee, Taiwan on July 13, 2010 and at National Sun Yet-Sen University, Kaohsiung, Taiwan on July 14, 2010

- Served on the 2011 Association for Information Systems Fellow Committee

- Distinguished Speaker, Indian Institute of Technology, New Delhi, December 2011

- In Summer 2012 gave talks to faculty and doctoral students at Yonsei University in S. Korea. Yonsei is widely considered to be one of the top two universities in Korea. In addition, I gave a talk at the Korea Advanced Institute of Science and Technology (KAIST). KAIST is the best university for science in Korea. I also gave a seminar targeted at PhD students at the City University of Hong Kong. Finally, gave a seminar at the Indian Institute of Technology, New Delhi and participated in assessment of doctoral projects.

- In Fall 2012, conducted a full day session with the inaugural batch of the Executive PhD Program (comprising of C-level executives), Oklahoma State University, Tulsa, Oklahoma

- In Summer 2013, conducted a workshop for evaluating Information Systems projects at the Indian Institute of Technology, New Delhi.

- In December 2013, Keynote Panel Session (with A. Rai and B. Tan) at DIGIT on "Embracing Theoretical and Methodological Breakthroughs in IT Adoption and Diffusion," Milan, Italy.

- In Summer 2014, conducted a research seminar in the College of Business, Aarhus University, Aarhus, Denmark; Also conducted a Seminar at the Indian Institute of Technology, New Delhi and the Management Development Institute, Gurgaon, India.

- Panel Session (With C. Saunders, A. Hevner), Managing Your Career and Job Search, AMCIS 2014 Doctoral Consortium, August 7, Savannah, GA, 2014; Panel Session (With J. George, E. Whitley) at the Information Systems Doctoral Student Association 2014 Conference (PhD Project for Minority Students), August 5-7, Savannah, GA., 2014

- Panel Session (With A. Bharadwaj, C. Foreman, A. Dennis, R. Kohli), Effective and Ineffective Strategies for Self-Renewal, Mentoring and Experience Sharing: Symposium Honoring the Contributions of Dr. Detmar Straub, Regents' Professor of the University System of Georgia & J. Mack Robinson Distinguished Professor, Buckhead Center, Atlanta, GA, April 2015

- Speaker at POMS 26th Annual Conference, Doctoral Consortium, Washington, D.C., May 2015.

- Panel Session (With J. George, A. Zeelim-Hovav), Developing and Managing your Research Stream, AMCIS Doctoral Consortium, San Juan, Puerto Rico, August 2015.

- Keynote and Panel (with K. Lyytinen), The Experience of Writing the 'Edge' and Steps Forward," SIG Philosophy, International Conference of Information Systems, Fort-Worth, December, 2015.

- Keynote Address at 15th Wuhan International Conference on E-Commerce, Research Presentation at Wuhan University of Geosciences, Research Seminar/Feedback at Wuhan University) – May 25-31, 2016

- Seminar to Doctoral Students and Faculty at Queensland University of Technology and the University of Queensland, Seminar to the Institute for Future Environments; Seminar to IS School Staff and Students at the Information School, QUT; Research Projects Discussion/Evaluation) – June 1-5, 2016

- Seminar, Management Development Institute, Gurgaon; Seminar, Indian Institute of Technology, New Delhi; Research Project Feedback Session) – June 5-13, 2016.

- Seminar, Management Development Institute, Gurgaon; Seminar, Indian Institute of Technology, New Delhi; Research Project Feedback Session) – December 13-21, 2017.

- Seminar, National Central University (Taoyuan city) and National Sun Yat-Sen University (Kaohsiung City) in Taiwan, June 2018.

- Research Forum (feedback on scholar presentations) at the Department of Management Studies, Indian Institute of Technology, New Delhi, June 2018.

- Seminar, Kuwait University, College of Business; Seminar, Kuwait University, Department of Information Systems. Kuwait City, July 2018.

- Colloquium at the Department of Management Studies, Indian Institute of Technology, New Delhi, November 2018, June 2019, December 2019

- Virtual Research Seminar on Digital Innovation (DITE), Fall 2022 (10 weekly classes): Class on Theorizing on Digital and Digital Strategy

- Forum on PhD research at the Department of Management Studies, Indian Institute of Technology, New Delhi, December 2022

- Theme Event on "Digital Theorizing: Pursuit of Innovative Theory in the Digital Age (With Varun Grover and Kalle Lyytinen)" in January 2023, Copenhagen Business School.

- JAIS Workshop and Panel: What It Means to Be an Information Systems Scholar. CoPanelists: Dirk Hovorka, David Preston, Yulin Fang. October 13, 2023

- Roundtable on "Brainstorming Research Directions on AI Impacts: A Conversation With Varun Grover" at the Indian Institute of Technology, New Delhi, July 19, 2024.

- Conducted a Seminar at the Indian Institute of Management, Ahmedabad (IIMA), sponsored by the IIMA Center for Digital Transformation on *Rethinking Theory in a Digital World* on July 25-26, 2024.

Recent Seminars (USA)
- University of North Carolina, Greensboro
- University of Central Florida
- Georgia State University

- University of Dayton
- University of Alberta
- University of Maryland
- Auburn University
- University of North Carolina, Charlotte
- Ohio State University
- University of Kansas
- University of Georgia
- University of Memphis
- Florida State University
- University of Missouri, St. Louis
- HEC/McGill, Montreal
- Morgan State University
- Oklahoma State University
- University of Nebraska
- University of Georgia
- Case-Western Reserve University
- Iowa State University
- University of Texas, Austin (pending)
- University of Illinois, Urbana-Champaign
- University of Arkansas
- George Washington University
- University of Delaware
- Michigan State University
- William & Mary
- Louisiana State University
- Copenhagen Business School

MEDIA INTERVIEWS/ARTICLES/PODCASTS

- The Strategic Tradeoffs of Sharing User Data in Mobile Ecosystems, *Research Insights*, Walton College of Business, February 2026.
- Preserving Human Value in an AI-Dominated Future, A Conversation With Dr. Varun Grover, Impact Point Podcast, Q2Impact. October 2025. https://www.youtube.com/watch?v=gYsBcmz0IVA
- Article Based on Research featured in Walton Insights: "Harmonizing Innovation: Orchestrating Enterprise Systems with Digital Tech" (with Sarah Luhtanen), September 2025
- After a Data Breach, How Should Companies Respond, Arkansas News, August 22, 2015

- Interview with Sarenah McKay for NWA Democrat Gazette: "Walmart Creates Jobs to Oversee AI," July 25, 2025
- Short Talks from the Hill: AI Uses, Ethics and Limitations, Podcast, NPR, May, 2025. https://www.youtube.com/watch?v=tss0faCxRgk
- Tammy Saint, "Your Gadgets Are the New Gucci: How Tech Became a Fashion Flex", The MODEMS, April, 2025

- University of Arkansas News: "Fashion and Tech Now Intertwined, Researcher Argues," https://news.uark.edu/articles/77133/fashion-and-tech-now-intertwined-researcherargues, April 2025
- Article based on research featured in Walton Insights, "Beyond Utility: How Fashion Drives Consumer Choices," (with Victoria Hernandez), March 2025.
- Article based on research featured in Walton Insights "Maintaining Trust During a Data Breach," (with Kaslyn Tidmore), January 2025.
- Interviewed for the article "Getting Started With Business Process Transformation" on Smartsheet (https://www.smartsheet.com/content/business-process-transformation), August 2024.
- Article based on research featured in Walton Insights, **"Why Your Favorite App May Fail Abroad,"** (with Alyssa Riley), July 2024.
- Article based on research featured in Walton Insights, "Not Just Good vs. Evil: A Balanced View of the Societal Impacts of AI," (with Kaslyn Tidmore), June 2024.
- Article based on research featured in Walton Insights, "How the Pandemic Altered Mobile App Usage," (with Nabiha Khetani), April 2024.
- Interviewed by Dr. Brent Williams on 3/25/24 for Walton Podcast on "Trust in AI." https://walton.uark.edu/be-epic-podcast/episodes/augmenting-artificial-intelligencethrough-cross-functional-perspectives-with-varun-grover.php
- Interviewed (by Sean Captain) and quoted in "Why New Technology Is So Stressful at Work – and What to Do About It, Wall Street Journal, Sept 10, 2023. https://www.wsj.com/tech/ai/new-technology-workplacestress48bbdc31?st=st7huuxov3j2tsr&reflink=desktopwebshare_permalink
- Article based on research featured in Walton Insights "Technology-Mediated Interruptions and Work-Life Balance," Nov 12, 2021. See: https://walton.uark.edu/insights/posts/technology-mediated-interruptions-and-work-lifebalance.php
- Interview with Varun Grover on "Business Processes, Information Technology and Its Evolution in the Digital Age," (conducted by J. Mendling, M. Jans) in *Business Information Systems Engineering*, August 2021
- Article based on research featured in Walton Insights "With Big Data Comes Big Responsibility," Oct 23, 2020. See: https://walton.uark.edu/insights/big-data-bigresponsibility.php

- Co-authored article in JMIS entitled "The IT Identity Threat: A Conceptual Definition and Operational Measure" discussed and linked in the Wall Street Journal article "Do You Resist New Tech at the Office." (https://www.wsj.com/articles/do-you-resist-new-techat-the-office-11560159001). 2020.
- EPIC Spotlight: Varun Grover, Interview by Sandra Birchfield, *Walton Today* May 2018, (https://waltontoday.uark.edu/2018/05/03/epic-spotlight-varun-grover/)
- "Retailer to Hold Security Seminar: Walmart's Focus is to Protect Data," in *Arkansas Democrat-Gazette*, April 7, 2018 (numerous quotes)
- "Technology Specialists Identify Trends to Watch in 2018," *Talk Business & Politics,* January, 2018. (https://talkbusiness.net/2018/01/technology-specialists-identify-trendsto-watch-in-2018/)
- "Clemson Researcher Says More Tech Not Always Better," *Anderson Observer*, Sunday, September 4, 2016
- Research Challenges "Myths" of More, Better, Technology. Interview with Rick Uhlmann, *The Newsstand*, September, 2016.
- "PhD Alumnus No.1 in the World for Research Productivity," *Katz Business Magazine*, December 2015.
- "10 Questions with Varun Grover," Interview by David Agogo featured on the home page of the AIS Website (Nov 3, 2015)
- Interview with Janette Robbins regarding "World-renowned IT researcher ties Technology's Role to Business Growth," in Clemson Magazines (The Newsstand, CBBS), Spring 2015.
- Interview with *Business Magazine Greenville* regarding "Grover Recognized with Best Paper Award,", Spring 2012.
- "Clemson's Grover Named Fellow of Association," *Anderson Independent Mail*, Feb 1, 2011
- April 2007 "Meet the Stars" interview on the Academy of Management, OCIS Doctoral Student (http://ocis.wordpress.com/2008/03/25/star-varun-grover/)
- May 2005 interview with Bill Scheer, Editor, *Global IT Services*, Kennedy Information.
- February 2004 interview with the *Greenville News* on "Technology Development in the Upstate."
- November 2003 interview with Ran Barett of the *Change Mgt Learning Center* on "Business Process Change."
- September 2000 interview with Michele Rossi on "IT, process change and the new organization" for the Information Technology Newsletter of the *Information Resource Management Association*.
- August 2000 interview with the *Sun Times* (Myrtle Beach) on the Electronics Industry, October 13, 2000 interview with Kathleen Dayton on the same issue.
- Jan 2000 interview with Jan K. Collins of the *Business & Economic Review* on "Business Process Change in the 21st Century."

- November, 1999 interview with *The State Newspaper* on the implications of the "Satellite Home Viewer Act."
- August, 1999 interview with the *Greenville News* on "Wireless Startups."
- May, 1999: Interview with Polly Schneider, *CIO Magazine*, on "Privacy Infomediaries."
- March, 1999: Interviewed for *Carolina Minute* (3 shows) on AM Radio 1320:
- Corporate Information Technology Purchasing
- Infomediaries on the Web
- IT and Changing Corporate Structure
- October, 7, 1998: Interview with Rita Mayer on IS Outsourcing for *Infoserver: The Journal for Strategic Outsourcing*. Complete interview presented in the December issue under "Academic Corner."
- November 9, 1998: Interview with Kenneth Taylor on the "current status of the MIS field" to form basis of an article on the "18 leading thinkers in the IS field." Project Director: Hugh Watson, University of Georgia.
- November 13, 1998: Interview with Kaori Ogino on the "IT Strategic Planning Process" on behalf of the "Working Council for Chief Information Officers," in Washington, D.C.

PERSONAL

US Citizen, married. Interests: tennis, electronics, travel, spectator football, and US and global news/politics (whenever I get time.